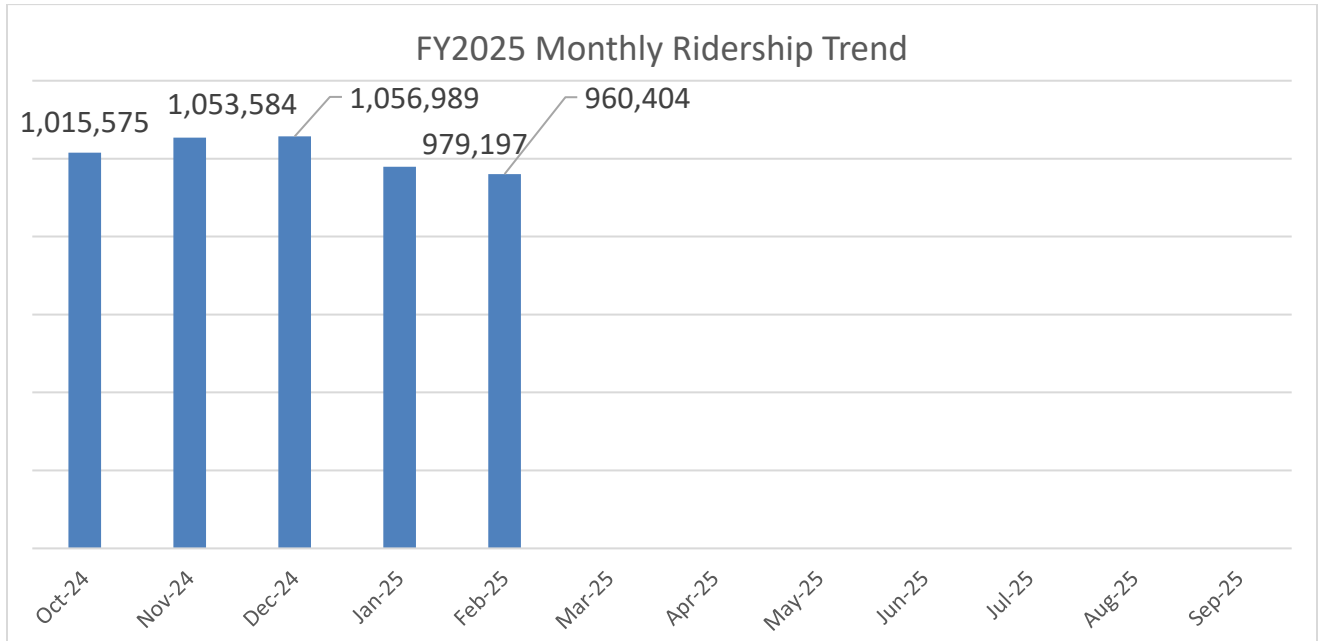


Planning and Scheduling

FY2025 Ridership – All Modes



Fixed Route, Paratransit, and Streetcar Ridership	
Fixed Route Bus	823,740
TECO Streetcar	108,920
ADA Paratransit	13,482
Taxi Voucher	11,802
HART Flex	2,460
Total - All Modes	960,404
Wheelchairs on Fixed Route	2,439
Bikes on Buses	9,520

On-Time Performance (OTP)

Bus	69.10%
Total Trips / Trips Completed %	38,691 / 99.74%
Paratransit	97.35%
Drop-off	97.35%
Pick-up	88.72%
Total Trips / Trips Completed %	13,066 / 98.70%*
Streetcar	98.70%
Total Trips / Trips Completed %	4,008 / 99.58%

Fixed-Route Bus Average Daily Ridership

	Fixed-Route Bus
Weekday	33,337
Saturday	87,732
Sunday	69,268

Streetcar Average Daily Ridership

	TECO Streetcar
Mon-Thurs	2,892
Friday	4,191
Saturday	7,253
Sunday	4,218

*As of January 2025, the methodology for determining the percentage of trips completed for paratransit was revised to only include trips missed due to HART not being able to fulfill the trip. Prior to January 2025, all rider cancels were factored into this figure including advance cancels, late cancels, and rider “no-shows” at the door.