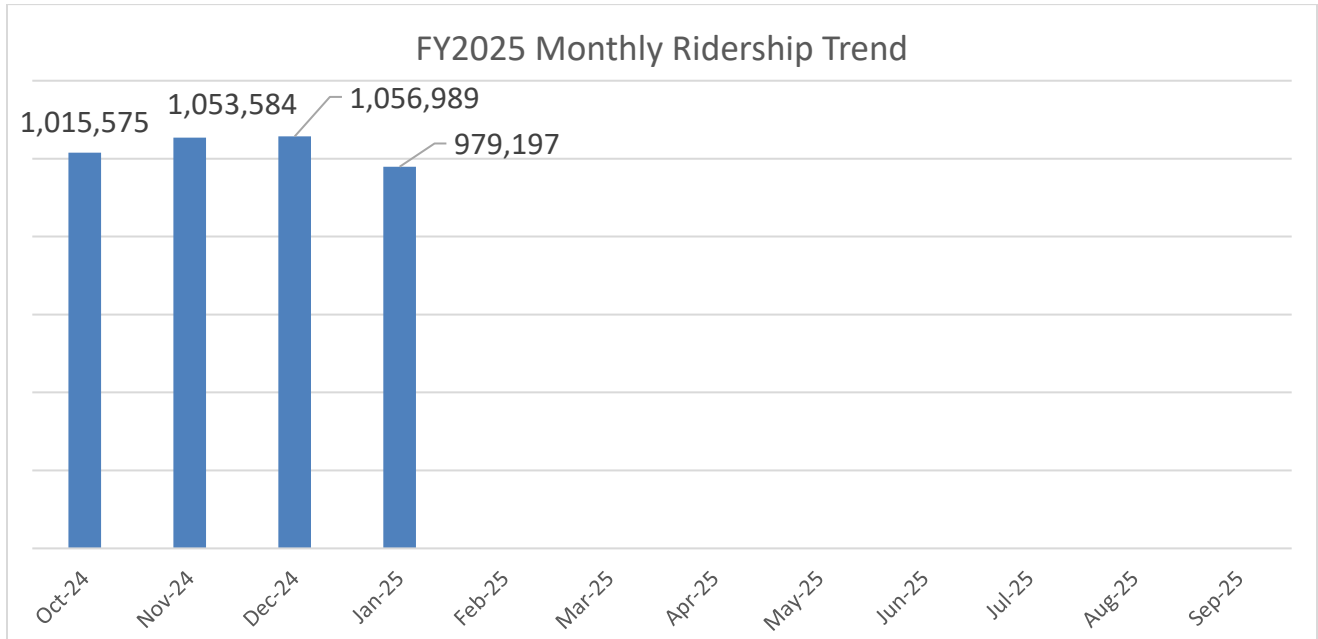


**Planning and Scheduling**

**FY2025 Ridership – All Modes**



| <b>Fixed Route, Paratransit, and Streetcar Ridership</b> |                |
|--|----------------|
| Fixed Route Bus  | 849,126        |
| TECO Streetcar   | 101,441        |
| ADA Paratransit  | 13,360         |
| Taxi Voucher   | 12,930         |
| HART Flex  | 2,340          |
| <b>Total - All Modes</b>                                 | <b>979,197</b> |
| Wheelchairs on Fixed Route                               | 2,528          |
| Bikes on Buses   | 9,455          |

**On-Time Performance (OTP)**

|  |                         |
|--|-------------------------|
| <b>Bus</b>                             | 72.70%                  |
| <b>Total Trips / Trips Completed %</b> | <b>43,007/ 99.73%</b>   |
| <b>Paratransit</b>                     | 97.88%                  |
| Drop-off                               | 97.88%                  |
| Pick-up                                | 88.01%                  |
| <b>Total Trips / Trips Completed %</b> | <b>12,654 / 99.78%*</b> |
| <b>Streetcar</b>                       | 99.40%                  |
| <b>Total Trips / Trips Completed %</b> | <b>4,356 / 97.93%</b>   |

**Fixed-Route Bus Average Daily Ridership**

|          | Fixed-Route Bus |
|----------|-----------------|
| Weekday  | 31,139          |
| Saturday | 21,181          |
| Sunday   | 15,871          |

**Streetcar Average Daily Ridership**

|           | TECO Streetcar |
|-----------|----------------|
| Mon-Thurs | 2,178          |
| Friday    | 4,801          |
| Saturday  | 6,211          |
| Sunday    | 3,347          |

\*As of January 2025, the methodology for determining the percentage of trips completed for paratransit was revised to only include trips missed due to HART not being able to fulfill the trip. Prior to January 2025, all rider cancels were factored into this figure including advance cancels, late cancels, and rider “no-shows” at the door.