How Our Emergency Evacuation Service Works

- When the Emergency Operations Center (EOC) tells HART to start an evacuation, regular bus service will stop and evacuation bus service begins.
- During emergencies, HART operates local routes at different frequencies. HART operates Sunday Limited Express (LX) route patterns during emergency service. Please check the emergency schedules for specific times, as they differ from regular schedules.
- The bus will take you to one of four meeting points: Netpark, Northwest, Yukon Transfer Centers, or the University Area Transit Center. Additionally, Shields Middle School serves as a county evacuation shelter accessible by HART. Check the county website in advance to confirm if this shelter is open.
- On-demand zone service is available by calling at (813) 254-4278 for transportation to the nearest transit center, where you can transfer to a route that connects to a meeting point if needed.
- From the meeting point, school buses will take you to an evacuation shelter.
- Emergency Evacuation service will stop when sustained winds reach 35 mph or if the buses need to get off the roads due to hazardous conditions. Stay informed by monitoring local news for updates.
- Evacuation bus service is free of charge.
- All HART buses are ADA-accessible and hold up to two wheelchairs.

What Can You Carry On Board

- You may bring one (1) carry-on-sized bag per person. That bag should fit on your lap.
- Please review the County’s Stay Safe webpage for a list of essential items and other recommendations for evacuations.
- Pets should fit in a carrier, and should have an ID collar, leash, medications, and proof of vaccinations.
- Weapons, alcohol and flammable materials are not allowed on the bus.
- Contact the EOC at (813) 272-6900 for specific rules and regulations of County evacuation shelters.
- For the latest details on shelter accommodations, including ADA-accessibility and/or pet-friendly facilities, please visit the County’s Stay Safe webpage.

After the Storm

- Once the EOC confirms it’s safe to return home, school buses will take you from the County evacuation shelter to one of the meeting points.
- HART buses will run emergency service levels, taking you from the meeting point to destinations along the routes.
- Due to high demand for return trips, there may be extended waiting periods. Please allow families with small children, the elderly, and persons with disabilities to board first. Your patience is appreciated.

Special Needs

- If you have a medical or other condition requiring special transportation and special assistance, you must register with the Hillsborough County Health Department to be assigned to a special-needs shelter and special transportation.
- To register, please call the Hillsborough County Health Department, at (813) 307-8063.

HART Customer Service ........................................ (813) 254-4278
Hillsborough County Emergency Operations Center .... (813) 272-6900
Hillsborough County Health Department ................ (813) 307-8063
Hillsborough Red Cross ........................................ (813) 348-4820
Hillsborough County Sheriff Office .......................... (813) 247-8000
Tampa Police Department .................................... (813) 276-3200
Tampa Fire Rescue .............................................. (813) 232-6805
Hillsborough County Fire Rescue ......................... (813) 272-5665
Emergency ......................................................... 911

For more information, call (813) 254-4278 or visit GoHART.org
Emergency Evacuation Bus Routes

**Legend**

**HART EMERGENCY BUS/VAN ROUTE FREQUENCY**

- **HART LOCAL ROUTES**: 30 Minute
- **HART LIMITED EXPRESS ROUTES**: 60 Minute or more
- **HART Flex VAN SERVICE ROUTE & ZONE**: 60 Minute
- **HART ON-DEMAND SERVICE**: Response Zone, Call Center (813) 254-4278

**HART TRANSIT/TRANSFER CENTERS SERVED**

- **MTS BRITTON PLAZA TRANSFER CENTER**: 3044 S. DALE MABRY HWY.
  - SERVED BY ROUTES: 14, 19, 16, 360LX
- **MTS MARION TRANSIT CENTER**: 1211 NORTH MARION ST.
  - SERVED BY ROUTES: 1, 5, 6, 7, 8, 9, 10, 12, 19, 30, 400
- **NETPARK TRANSFER CENTER**: 5003 NORTH 37TH ST.
  - SERVED BY ROUTES: 6, 15, 32, 34, 37, 38, 39, 48
- **NORTHWEST TRANSFER CENTER**: 8951 WEST WATERS AVE.
  - SERVED BY ROUTES: 16, 30, 34, 39
- **UNIVERSITY AREA TRANSIT CENTER**: 1330 N. 27TH ST.
  - SERVED BY ROUTES: 1, 5, 6, 9, 12, 33, 42, 44, 45, 48, 275LX, 400
- **WESTSHORE PLAZA TRANSFER CENTER**: 250 WESTSHORE PLAZA
  - SERVED BY ROUTES: 15, 45, 50 (on street stop)
- **WEST TAMPQ TRANSFER CENTER**: 250 WESTSHORE PLAZA
  - SERVED BY ROUTES: 7, 32 (on street stop), 45 (on street stop)
- **YUKON TRANSFER CENTER**: 400 EAST YUKON ST.
  - SERVED BY ROUTES: 14, 16

**FROM HART TRANSFER CENTERS TO COUNTY EVACUATION SHELTERS**
The Hillsborough County School District will operate school buses to take people to evacuation shelters from four (4) HART locations: Netpark, Northwest and Yukon Transfer Centers, University Area Transit Center.

HART will operate an Emergency Service level with service to these four HART facilities.

For information on current evacuation zones please visit Hillsborough County Stay Safe Page: http://hcfl.gov.net/StaySafe

**HART ROUTES NOT IN SERVICE**

- Route 24LX
- Route 25LX
- Route 275LX (UATC to MTC)
- Route 360LX (Britton Plaza to Downtown to Brandon)
- HARTFlex East Fletcher
- HARTPlus Service

Service will stop when sustained winds reach 35 MPH