TO: ADELEE MARIE LE GRAND, AICP, CHIEF EXECUTIVE OFFICER
FROM: TERI WRIGHT, CHIEF CUSTOMER EXPERIENCE OFFICER
      JOSE MARQUEZ, DIRECTOR OF SAFETY AND SECURITY
DATE: SEPTEMBER 13, 2022
RE: CEO REVIEW AND SIGNATURE REQUEST:
    HART RESPONSE TO FDOT 5307 TRIENNIAL REVIEW 2021

Please find attached a letter to FDOT transmitting HART’s Response to the FDOT 5307 Triennial Review 2021.

HART’s response is a corrective action plan (CAP) that outlines how the Agency will address the deficiencies, areas of concern, and observations identified in the audit.

Ms. Wright reviewed the response.

Attachments:

I  Transmittal Letter to FDOT
II  HART’s Response with CAP
III  FDOT 5307 Triennial Review (2021 Report)
September 21, 2022

Ashley Porter
Transit Safety Programs Manager
Public Transit Office
Florida Department of Transportation
Ashley.L.Porter@dot.state.fl.us
850-414-4070

RE: HART’s Response to 2022 FDOT Triennial Safety and Security Audit of HART Streetcar

Ms. Porter,

HART received the draft report from the 2022 FDOT Triennial Safety and Security Audit of HART Streetcar on August 24, 2022.

HART developed a corrective actions plan (CAP) to address all deficiencies, areas of concern, and observations outlined in this document. Attached is the table that lists the findings and the proposed CAPs.

We appreciate the time and effort your staff spent reviewing the TECO Line Streetcar system and assisting us in identifying and addressing areas for improvement.

Please contact me at 813-384-6566 if you have any further questions or concerns.

Respectfully,

[Signature]

Adelee Marie Le Grand, AICP
Chief Executive Officer