

HART Fact Sheet



By its Charter and its designation as a regional transportation organization established pursuant to Florida Statutes, HART is responsible for meeting the mass transit needs of its member jurisdictions. Currently, member jurisdictions contiguous to those of its current members are also eligible to become members of HART.

TRANSIT SERVICE PROFILE

- 177 HART buses
- 38 HARTPlus vans
- 8 HARTFlex vans
- 27 Local Routes
- 12 Express Routes
- 23 Park-n-Rides
- 5 Flex Routes/Zones
- Service available 365 days a year
- Weekday service available 5 AM - Midnight
- FY2011 Total Ridership for all Modes: 14,220,590



CUSTOMER SERVICE CENTERS

- Marion Transit Center, 1211 N. Marion Street, Tampa, FL 33602
- University Area Transit Center, 13110 N. 27th St., Tampa, FL 33612
- HART on Franklin, 403 N. Franklin St., Tampa, FL 33602
- Ybor Office, 1201 E. 7th Avenue, Tampa, FL 33605

OTHER SERVICES

Bikes on Buses

- All HART buses and HARTFlex vans are equipped with bicycle racks
- Folded bicycles are permitted on all HART buses and HARTFlex vans

Wheelchair Accommodations

- All HART buses and vans are equipped for easy wheelchair access

HARTPlus

- For persons with physical, cognitive or developmental disabilities that prevent an individual from using the HART fixed-route bus system, either permanently or under certain conditions
- Transports persons to destinations within ¼ mile of a HART local bus route

HARTFlex

- Door-to-door van service within defined geographic zones of the county
- Reservations or walk-up service

TECO Line Streetcar System

- 2.7-mile electric streetcar line
- Operates 7 days a week
- For more information: www.tecolinestreetcar.org

Travel Training

- Free service
- Teaches persons how to use HART services, including reading schedules and route maps

Speakers Bureau

- HART staff and members of the Board of Directors are available to address groups interested in learning about HART and public transportation

Corporate Transit Sponsor Program

- Available to businesses with employees who commute by bus
- Tax-free employee transit benefit

Emergency Ride Home

- Provides taxi rides home for persons who must leave work early, who miss their last bus of the day, or who have some other emergency
- For more information: (813) 998-RIDE (7433) or www.tampabayrideshare.org

HARTinfo Line

- Voice and TDD accessible
- Voice - (813) 254-HART (4278)
- TDD - (813) 626-9158
- Monday - Friday: from 6 AM to 8 PM;
Saturday & Sunday: 8 AM to 5 PM



FARES

One way base fare is \$1.75. One-way Commuter Express fare is \$2.75. Youth, senior citizens, qualified disabled citizens, and Medicare clients ride for the discount local fare of 85 cents and express fare of \$1.35. HART photo ID permits are required for all discount fares. Children four and younger and are no more than 40 inches tall ride free when with a paying adult.



HART fare cards include:

1-Day Unlimited Rides

(Available for purchase on all buses and at outlets)

Local:	\$3.75
Discount Local:	\$1.85**
Express:	\$5.50*
Discount Express:	\$2.75**

(The following available at HART facilities and HART fare pass outlets only)

3-Day Visitor Unlimited Rides

Local:	\$11.00
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31-Day Unlimited Rides

Local:	\$60.00
Discount Local:	\$30.00**
Express:	\$90.00*
Discount Express:	\$45.00**

1-Day 10-Packs

Local & Limited Express:	\$34.00
Discount Local & Limited Express:	\$17.00**
Express:	\$50.00*
Discount Express:	\$25.00**

- * Express passes can be used on Local, Limited Express, Express, HARTFlex, In-Town Trolley and TECO Streetcar Line
- ** Discount fares require proper HART or PSTA identification permit for youths 5-17 years; seniors 65 years and older; and people with disabilities. Medicare cardholders may show their original red, white and blue Medicare card to receive discount onboard

FUNDING

The fiscal year 2012 operating budget of \$60.7 million supports all HART transportation modes and is funded by ad valorem property taxes, passenger fares, and federal and state grants.

CAPITAL PROJECTS

The fiscal year 2012 capital budget of \$40.1 million supports the maintenance of fleet, infrastructure and facilities; upgrades to passenger facilities; construction of MetroRapid North-South; design of MetroRapid East-West; and two new park-n-rides.

EXECUTIVE LEADERSHIP TEAM

- Philip R. Hale, Chief Executive Officer
- Katharine Eagan, AICP, Chief Operating Officer
- Brenda Mowen, Chief Administrative Officer
- Jeff Seward, Chief Financial Officer
- Michael Stephens, Director of Human Resources, Risk and Legal Services

MEDIA CONTACT

Marcia Mejia, Public Information Officer

ADDRESS & TELEPHONE

Hillsborough Area Regional Transit Authority
1201 E. 7th Avenue
Tampa, Florida 33605

HARTinfo Line:	(813) 254-4278
HARTinfo TDD:	(813) 626-9158
HARTPlus Reservations:	(813) 254-4278
HARTFlex Reservations:	(813) 254-4278
Fax:	(813) 384-6284
Website:	www.goHART.org
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