

MONTHLY INFORMATION REPORT***Organizational Performance Goals –August 2011*****SUMMARY**

This memorandum provides a report on the attainment level of the adopted organizational performance goals covering Fiscal Year 2011.

DISCUSSION

During the November 15, 2010 regular meeting, the HART Board adopted Resolution #R2010-11-43, organizational goals and target accomplishment levels that will serve as a basis of evaluation for the Chief Executive Officer and staff for Fiscal Year 2011. The established goals are directly measurable and the organization's level of attainment are updated and reported to the Board on a regular basis (see table below).

**ORGANIZATIONAL PERFORMANCE GOALS
EVALUATION PERIOD FY2011 (OCTOBER 2010 – SEPTEMBER 2011)****(TENTATIVE RESULTS)***

GOAL	CRITERIA	TARGET	FY2011 (11 MONTH) PERFORMANCE 10/10 – 8/11
Ridership Productivity	Bus Passengers per Revenue Hour	Greater than or equal to 20.5	23.00
Efficiency	Gross Cost per Revenue Mile	Less than or equal to \$7.02	\$6.68
Safety	Collisions per 100,000 Revenue Miles	Less than or equal to .45	<i>0.518</i>
Quality of Service	Complaints per 100,000 Passengers	Less than or equal to 9.0	<i>11.04</i>
Quality of Service	Mean Distance Between Vehicle Failures	Greater than or equal to 7,500	<i>7,328</i>
On-Time Performance	1 Minute Early to 5 Minutes Late at Scheduled Timepoints	Greater than 69%	70.4%

*All calculations subject to restatement *Red/ Italic = Goal not met in reporting period*

CONCLUSION

As approved by the HART Board at the November 15, 2010 regular meeting, the effective date for measurement of the proposed goals began October 1, 2010 and will continue through the remainder of the 2011 Fiscal Year.

Goals for ridership productivity, efficiency, and on-time performance were met in the first 11 months of FY2011. Goals for safety (collisions per 100,000 miles), quality of service (mean



distance between failures), and quality of service (complaints) have not been met in the first 11 months of FY2011. Charts of the annual performance goals are presented as an Attachment.

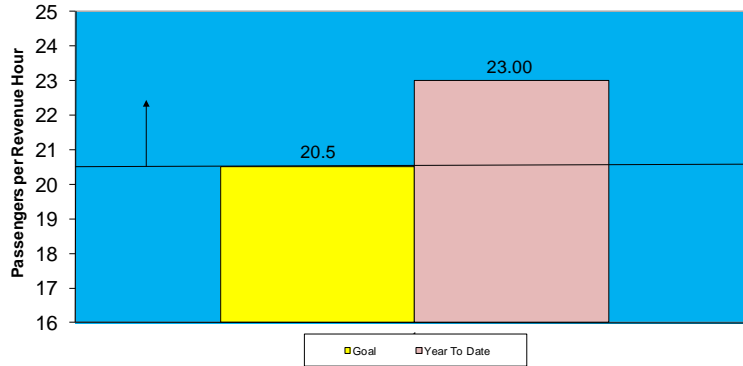
Prepared by: Steve Feigenbaum, Manager of Service Planning
Reviewed by: Katharine Eagan, AICP, Chief of Service Development
Approved by: Philip R. Hale, Interim Chief Executive Officer

Attachment: Organizational Performance Goals Chart

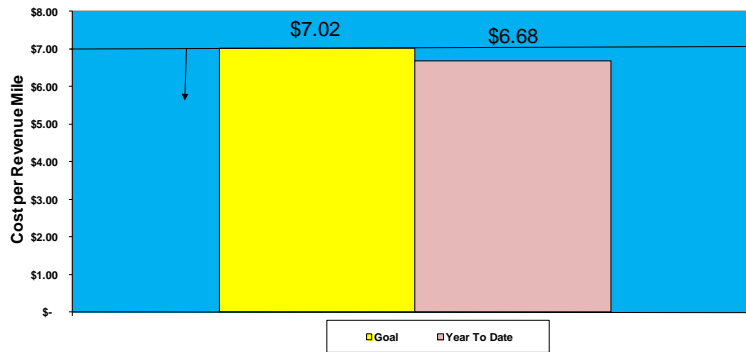
ATTACHMENT

Organizational Performance Goals Chart

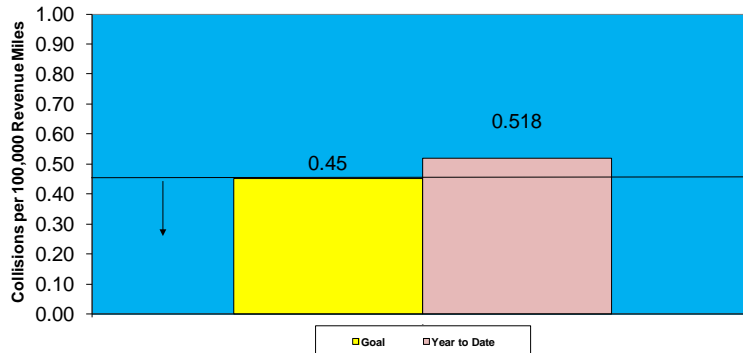
Corporate Goal: Ridership Productivity
FY 2011 - October 2010 - August 2011
Measure: Passengers Per Revenue Hour
Greater Than or Equal to 20.0



Corporate Goal: Efficiency
FY 2011 - October 2010 - August 2011
Measure: Cost per Revenue Mile
Less Than or Equal to \$7.02



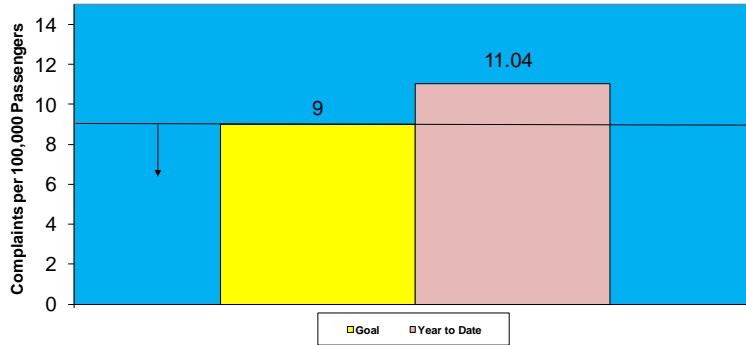
Corporate Goal: Safety
FY 2011 - October 2010 - August 2011
Measure: Collisions Per 100,000 Revenue Miles
Less Than or Equal to 0.45



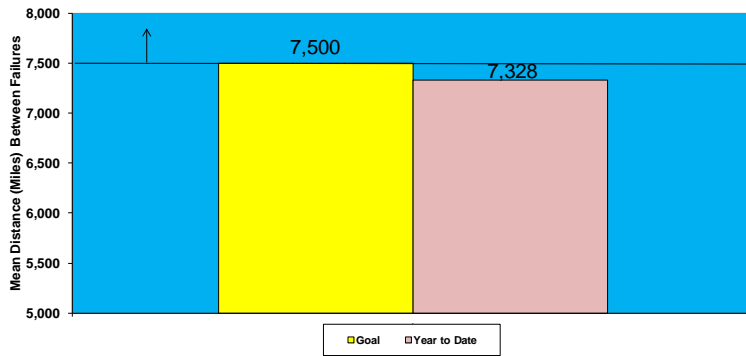
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Organizational Performance Goals Chart

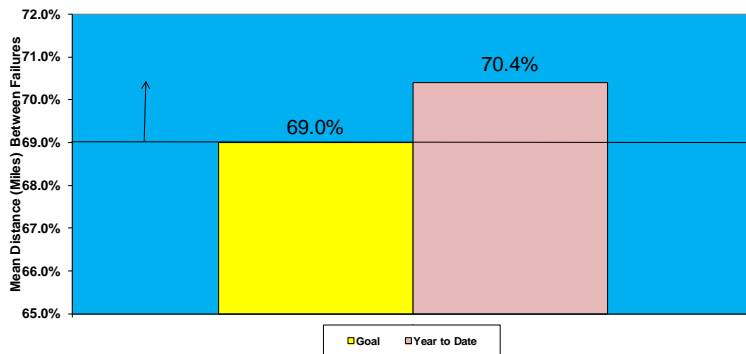
Corporate Goal: Quality of Service
FY 2011 - October 2010 - August 2011
Measure: Complaints per 100,000 Passengers
Less Than or Equal to 9.0



Corporate Goal: Quality of Service
FY 2011 - October 2010 - August 2011
Measure: Mean Distance Between Failures
Greater Than or Equal to 7,500 Miles



Corporate Goal: On-Time Performance
FY 2011 - October 2010 - August 2011
Measure: On-Time Performance
Greater Than or Equal to 69%





MONTHLY INFORMATION REPORT

Risk Management Report –August 2011

The purpose of this report is to inform the HART Board of Directors of significant developments related to Risk Management for August 2011. Claims and settlements at the \$5,000 reporting threshold and above are categorized as significant; claims and settlements below the \$5,000 reporting threshold are categorized as insignificant.

LIABILITY

Bodily Injury and Property Damage

Month of August	Claims Opened	Claims Closed
Significant	2	9
Insignificant	0	2
Combined Total Expected Costs	\$ 22,000	\$ 98,318

Current open claims caseload is 63

WORKERS' COMPENSATION

Month of August	Claims Opened	Claims Closed
Significant	0	2
Insignificant	7	6
Combined Total Expected Costs	\$11,095	\$31,481

Current open claims caseload is 69

Prepared by: Rickey Kendall, Risk & Environmental Safety Director

Reviewed by: Michael A. Stephens, Director of HR, Risk and Legal Services

Approved by: Philip R. Hale, Interim Chief Executive Officer



MONTHLY INFORMATION REPORT

Procurement & Contracts Administration Activity Report – September 2011

A. Full & Open Acquisitions – September

Description	Procurement Method	Issued
Renovation of Yukon Park & Ride	Invitation for Bids	09/01/11

B. Contracts Awarded – September

Awarded to	Description	Funds	Amount	Date	Dept
none					

C. Open Contracts – As of September 22, 2011

There are 90 open contracts that are currently under administration.

D. Open Requisitions (Non Inventory) – As of September 22, 2011

Department	Number	Amount	% of Total \$
Planning	5	\$2,488,189	49
Maintenance	9	\$672,954	13
Operations	1	\$588,750	12
Construction	6	\$527,058	10
Risk/Legal/Safety	3	\$357,149	7
Facilities	9	\$200,838	4
Marketing	5	\$101,980	2
Finance	1	\$53,000	1
Human Resources	2	\$50,015	.5
Route Maintenance	2	\$39,870	.5
Capital Projects	3	\$24,294	.5
IS	1	\$15,454	.5
Total	47	\$5,119,551	

E. Completed Requisitions – August

Description	Total Requisitions	Amount	% of Total \$
= or > \$25,000	14	\$621,505	61
< \$25,000	160	\$284,674	28
Stock Requisitions	70	\$116,089	11
Total	244	\$1,022,268	

Prepared by: Al Burns, Senior Manager Procurement & Contracts Administration
 Reviewed by: Brenda Mowen, Chief Administrative Officer
 Approved by: Philip R. Hale, Interim Chief Executive Officer

MONTHLY INFORMATION REPORT

Information Systems – October 2011

Internet Usage Report for August 2011

Hits and Visitors	This Month	
Total Hits	7,219,611	⬆
Total Visitors	225,612	⬆
Most Popular Pages	Visitors	
HART Home Page	1,058,821	
Maps and Schedules	1,029,599	
Finding The Right Local Route	1,028,862	
Google Transit Maps and Locations	1,014,869	
Google Trip Planner	1,007,901	
Most Popular Routes	Visitors	
Route 06	203,745	
Route 36	203,635	
Route 30	203,530	
Route 34	203,256	
Route 39	203,128	

* ⬆ represents an upward trend and ⬇ represents a downward trend.

August 2011 Accomplishments

- Phase 1 user moves for 21st Avenue construction project
- Exchange migration and fail over testing
- Trapeze 10 rollout

Prepared by: Rick Fitz-Gordon, I.S. Manager

Reviewed by: Brenda Mowen, Chief Administrative Office

Approved by: Philip R. Hale, Chief Executive Officer



MONTHLY INFORMATION REPORT

Human Resources ~ September 2011

Employment Activity

Type of Activity	8/14/2011 to 9/18/2011		
	Bargaining	Non-Bargaining	Total
New Hires:	0	0	0
Transfer	1	0	1
Reduction in Force	0	0	0
Voluntary Resignations	3	0	3
Terminations	4	0	4
Promotion	6	0	6

As of September 18, 2011 there were 732 active (non-temporary) employees

Turnover Report

Division	# of Separations	% Per Division
Administration	0	Not applicable
Operations	7	1.48%
Maintenance	0	Not applicable
Streetcar	0	Not applicable

Prepared by: Michael A. Stephens, Director of HR, Risk and Legal Services

Approved by: Philip R. Hale, Interim Chief Executive Officer

MONTHLY INFORMATION REPORT

Marketing and Communications Activities ~ August 2011

Outreach Initiatives

The Marketing and Communications Department participated in 25 outreach events. Efforts include participation in Republican National Convention Planning meeting, networking at South Tampa Chamber, 2012 Tampa Bay Black Heritage Festival Committee meeting, Back to School health fair and a Transit presentation at Sierra Club Rally for Clean Air.

Upcoming Events for Board Member Participation

Date	Event	Location	Type
10/5/11	City of Tampa Employee Health Day	Ragan Park Center, 1200 E. Lake Ave, Tampa, FL 33610	Table
10/6/11	HART HELP Committee Meeting	HART 4305 E. 21st Ave Tampa, FL 33605	Internal meeting
10/15/11	WellCare Health Center Grand Opening	1514 E. Fowler Ave Tampa, FL 33612	Table

Promotions

October 2011

- HART began its Hispanic Heritage Month promotion with LA Ley 760AM (WLLC), a Hispanic radio station on 9/16 – 10/16. The promotion includes advertisements and Hispanic Heritage vignettes sponsored by HART. It also includes two live radio remotes at Marion Transit Center, complete with music and food. The dates for the MTC live radio broadcasts and radio station give-aways are 9/16 and 9/30, both from 5-6 p.m. Food is included.
- Thanksgiving “Adopt-A-Family” promotion begins mid-October. HART and Radio Disney will team up to give an under-privileged family a Thanksgiving Adopt-A-Family dinner. This also includes a 6-week radio schedule where HART will be branded as a Family Friendly Transportation during this promotion. Promotional spots and web presence from May 30 – November 27.

Peer Social Media Snapshot

Organization	Facebook	Twitter	YouTube	Foursquare	Blogger
	Likes	Followers			
HART	1,330	826	36 videos (11,239 views)	288	Yes
PSTA	477	419	14 videos (3,252 views)	11	Yes
JTA	816	265	N/A	N/A	No
DART	2,433	1,938	188 videos (185,819 views)	N/A	No
LYNX	346	N/A	31 videos (1,555 views)	N/A	No
OCTA	1,398	965	110 videos (45,786 views)	N/A	Yes
TBARTA	625	1,559	6 videos (1,716 views)	N/A	No
SCAT	None	None	None	None	No

JTA: Jacksonville Transit Authority; LYNX: Central Florida Regional Transportation Authority; PSTA: Pinellas Suncoast Transit Authority; SCAT: Sarasota County Area Transit; TBARTA: Tampa Bay Area Regional Transit; DART: Dallas Area Rapid Transit; OCTA: Orange County Transit Authority

Transit Advertising

Direct Media transit advertising brought in \$31,250. Signal Outdoor shelter advertising brought in \$7,750 (August). Revise Signal Outdoor for July is \$7,625 (updated from \$7,550).

Print and Marketing Collateral

Highlights of the 26 projects completed in August include HARTPlus Subscription Customers Holiday Service Flyers, 21st Avenue Construction Notice Displays, HART Standard Letterhead, and Labor Day Service Homepage Graphic.

Retail Fare Card Sales

HART outlets vended \$119,284.30 in fare media in August 2011, and retail sales outlets vended \$118,406.24 (including Summer Blast Pass), for a grand total of \$237,690.54.

Customer Service

Customer Service Calls/Emails	August 2010	August 2011
HART Information Line Calls	22,167	28,215*
Telecommunication Device for the Deaf (TDD)	0	0
Emails	70	80
Total	22,237	28,295

* Due to a vendor/report discrepancy the total number of HART Info Line Call is estimated.

Prepared by: Steve Rosenstock, Marketing Manager

Reviewed by: Brenda Mowen, Chief Administrative Officer

Approved by: Philip R. Hale, Interim Chief Executive Officer

MONTHLY INFORMATION REPORT

Grants Management and Planning Department Activities

American Recovery and Reinvestment Act (ARRA) Progress Report

Staff submitted a monthly progress report to the U.S. House of Representatives - Committee on Transportation and Infrastructure on September 19. These reports are due on the 20th of each month and they focus on the projects underway, funds outlaid and jobs created.

Attachment I is a chart showing funding that has expended. Attachment II provides more details on the ARRA progress reports. As of August 31, 2011, 89% of the ARRA funding has been expended.

Planning Studies

Staff attended several meetings this month to discuss upcoming planning studies. These included:

- Meeting with Hillsborough County Metropolitan Planning Organization (MPO) staff to discuss an upcoming circulator study in the Westshore Business District. The study, which will be funded by the MPO, will assess the feasibility, costs and potential strategies for a circulator in the Westshore area. The effort will be coordinated with the Intermodal Study that is being undertaken by the MPO, FDOT, TBARTA and Westshore Alliance assessing the need and location for a future intermodal center in the area. The circulator study will be initiated following development of the project scope and selection of the consultant team.
- Meeting coordinated by the City of Tampa regarding the Sustainable Communities Study that is being undertaken with federal US Department of Housing and Urban Development (HUD) funding. The City is in the process of selecting a consultant for the effort, which will assess opportunities to implement transit-supportive development policies and regulations in downtown Tampa and the surrounding communities. An Urban Land Institute Advisory Panel will be convened during the week of October 9. The national panel, which will include representatives from developers and public agencies with experience in real estate and development, will evaluate development options, the regulatory framework, and make recommendations on how the City can capitalize on development opportunities in the downtown and surrounding communities.
- Kick-off meeting for the Tampa-Hillsborough County Expressway Authority (THEA) Bus Toll Lane study, which is assessing the feasibility of implementing bus toll lanes in Hillsborough County. The study will examine opportunities for HART to secure operating revenues from the toll lanes by partnering in the project development costs. The project team includes a consultant team led by PB Americas Inc; Center for Urban Transportation Research (CUTR) BRT Institute, as well as the University of Florida (Land Use & Development Group). The study will extend over the coming year. A future presentation to the HART Board is planned.
- Meeting with TBARTA and their consultant regarding the Short-Term Service Enhancements for Regional Premium Transportation Services Study. This study was recently initiated to identify strategies that would enhance existing or future regional transit services. Strategies that will be considered include signal priority, technology, and

intersection improvements. The specific corridors to be reviewed have not as yet been identified. More details on the study approach and the corridors to be reviewed will be presented at a future meeting.

Planning staff members Shannon Haney and James Fogarty represented HART at the 2011 GIS in Public Transportation Conference recently held in St. Petersburg. James' presentation was entitled "Building Better Transit Information: Maps" while Shannon's presentation was entitled "Model Builder, Marketing, and Money."

Capital Projects

MetroRapid North-South

- Design: Ninety percent design plans have been issued. Finalization of survey work, utility, shelter, and totem locations continue at each station. The latest combined Final Design and Transit Signal Priority (TSP) project working group meeting was held on August 31, 2011. Presentations at the Planning Commission University Area Community Plan Open House were held September 20, 2011 and are planned for the City of Tampa, University of South Florida, and the MPO Committees in October 2011.
- Property Acquisition: The Real Estate Acquisition (REA) consultant has provided information on 39 parcels to date for both the MetroRapid and Park and Rides. The REA team has provided right-of-way information for the Final Design consultant. The REA team is receiving legal descriptions and sketches to base appraisal cost estimates for offers to property owners. Fourteen appraisals have been sent to the review appraiser and these are complete. Meetings will be scheduled with property owners as reviews are complete, final appraisals are received, and within seven days after the first offer letters are sent.
- Transit Signal Priority: The sixth pilot project Working Group meeting was held on August 31, 2011, with the focus on finalizing equipment costs, concept of operations and preparations for upcoming equipment and installation procurements. Development of a Scope of Services and a Maintenance and Operating Agreement is underway. A third test area along a section of Nebraska Avenue was added to the previously approved portions of Fletcher Avenue and 56th Street. HART, the City of Tampa, and Hillsborough County are reviewing opportunities to issue a joint procurement for materials, equipment, and services.

Brandon and Fletcher Avenue Park-and-Ride Facilities

A traffic analysis study was completed on August 25 to support HART's request to modify the signal at the eastbound Selmon Expressway/Falkenburg exit ramp. This design was reviewed further in house and resubmitted to FDOT for further analysis on August 31. Appraisals and review appraisals have been ordered and received for this site.

The highest ranked site for the Fletcher area park-and-ride is under review for appraisal and review appraisals. A purchase recommendation is scheduled to be presented to the HART Finance Committee in October.

MetroRapid East-West

The procurement for the *MetroRapid* East-West project was released on June 15, 2011. The scope includes the Project Development and Environmental study and up to thirty percent design. Proposals were received on June 30 and were reviewed in early July. Negotiations were completed with the top ranked team. A recommendation on the contract award was approved at the September 19 HART Finance Committee meeting. This will be presented to the full HART Board for consideration at the September 26, 2011 meeting.

21st Avenue Facility Projects

- Backup Generator for the Preventative Maintenance (PM) Building: Construction installation will be carried out during the month of November.
- Administration and Operations Building Renovations: The majority of HART staff has been relocated from the administrative building to accommodate the upcoming renovation activities. The eastern bus lot has been re-surfaced and re-striped to consolidate parking and accommodate the expansion of the administrative building. Demolition activities for the building interior are scheduled to begin in October.
- Preventive Maintenance (PM) and Heavy Maintenance (HM) Building Renovations: Permit documents have been submitted to the City of Tampa for review in preparation for advertising of the construction procurement. Recommendations on the contract award are scheduled to be presented to the HART Board in early 2012.

The second Project Management Oversight (PMO) meeting of HART projects was held on September 14, 2011. Federal Transit Administration (FTA) has initiated Program Management Oversight (PMO) reviews of transit projects funded by the American Reinvestment and Recovery Investment Act (ARRA) program. The purpose of the reviews is to ensure projects are effectively managed and the work is in compliance with the extensive requirements of the ARRA program. The focus of their review is the 21st Avenue Administration/Operations facility renovations and upgrades to the Heavy and Preventive Maintenance buildings. Staff briefed the reviewers on the status of the work on both projects. The reviewers provided positive comments regarding work on both projects. The next review meeting is scheduled for December 2011.

Yukon Transfer Center

The Yukon Transfer Center Renovation project design documents have received building approval from the City of Tampa. The project was put out to bid on September 1, with bids due on September 28. Recommendations on the contract award are scheduled to be presented to the HART Board in late fall.

Ybor Build Out

Architectural planning and infrastructure system designs for the revised project are in progress. This is scheduled through fall in preparation for permitting and contractor bidding process. The modified project will be brought back for HART Board consideration at an upcoming meeting.

Bus Transit Infrastructure Program

Accessibility improvements at bus stops are progressing on a route by route basis. Current activity is as follows

- Surveys are currently underway on Routes 45 and 36
- Routes 4, 12 and 19 are in the queuing progress for construction
- Routes 5, 32 and 39 have been submitted to the City of Tampa Public Works for permitting
- 42 shelters have been installed in FY2011 to date

Prepared by: Mary Shavalier, Director of Grants Management and Planning

Reviewed by: Brenda Mowen, Chief Administrative Officer

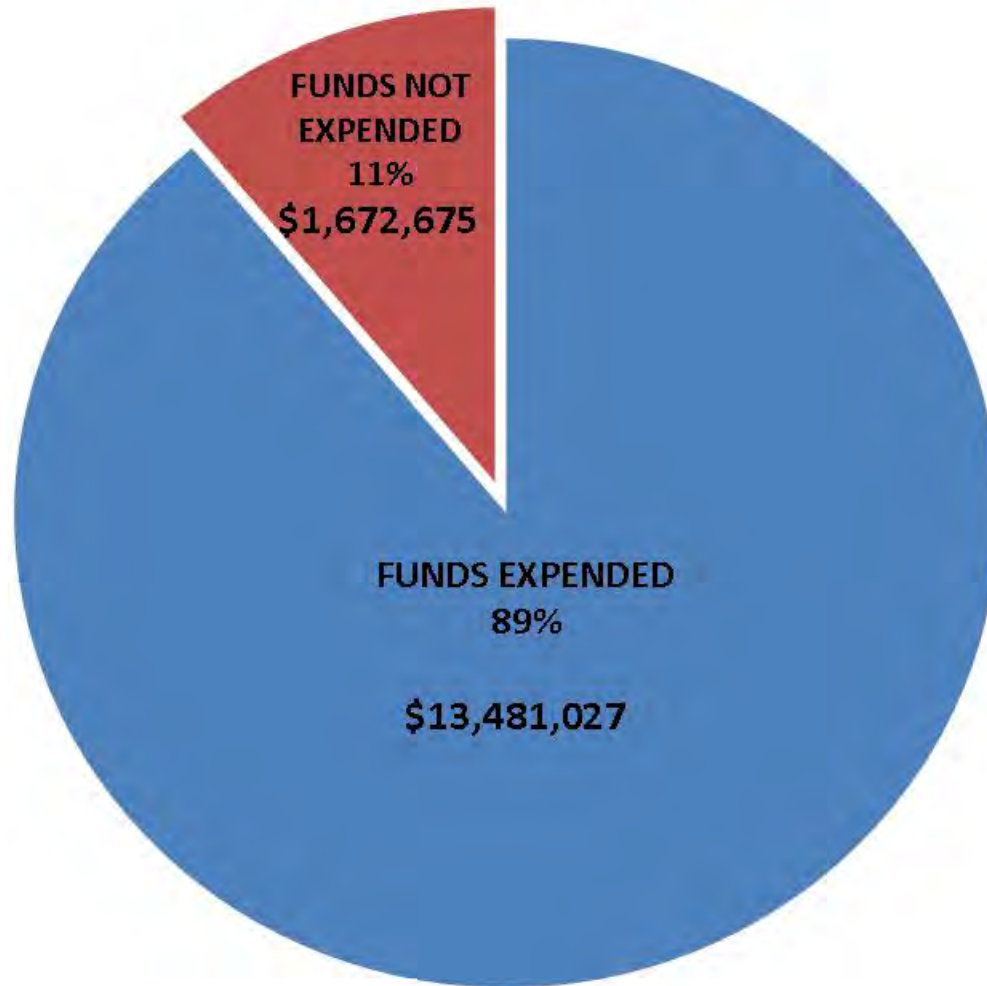
Approved by: Philip R. Hale, Interim Chief Executive Officer

Attachments:

- I. ARRA Grant Expenditures
- II. ARRA Grant Progress Reports

ATTACHMENT I

**ARRA GRANT
TOTAL GRANT \$15,153,702
STATUS OF FUND EXPENDITURES
AS OF AUGUST 31, 2011**



ATTACHMENT II

AMERICAN RECOVERY & REINVESTMENT ACT (ARRA)

1	The American Recovery & Reinvestment Act was signed into law by President Barack Obama on February 17, 2009.	
2	HART was awarded \$15,188,320 in recovery funds in July 2009.	
3	Nationwide FTA has currently approved 983 grants for a total of \$8.33 billion.	
4	Grant administration stresses Accountability and Transparency. Thus, several periodic reports from grantees are required.	
5	A monthly report (Section 1201 [c]) is sent to Congressional committee on Transportation & Infrastructure.	
6	A quarterly report (Section 1512) is sent to the Office of Management and Budget. This information is posted on Recovery.gov for the public.	
7	An annual report is sent to FTA via the online TEAM system.	
8	Quarterly reports to FTA are also required providing financial and milestone status updates.	
9	HART ARRA Grant Components:	
<i>a</i>	<i>Purchase 29 Replacement 40 Ft Buses</i>	\$7,623,203
<i>b</i>	<i>Buy 2 Expansion Paratransit Vans</i>	\$170,000
<i>c</i>	<i>Streetcar Extension-Final design</i>	\$524,188
<i>d</i>	<i>Streetcar Extension - Construction</i>	\$475,812
<i>e</i>	<i>Purchase Streetcar Ticket Vending Machines</i>	\$317,028
<i>f</i>	<i>Purchase Bus Fareboxes</i>	\$132,972
<i>g</i>	<i>Computer Hardware</i>	\$570,000
<i>h</i>	<i>Computer Software</i>	\$230,000
<i>i</i>	<i>21st Ave Improvements - Design</i>	\$400,000
<i>j</i>	<i>21st Ave Improvements - Rehab/Renovate</i>	\$1,293,592
<i>k</i>	<i>Security Measures</i>	\$151,537
<i>l</i>	<i>Preventative Maintenance - Fleet Paint Overhaul</i>	\$485,350
<i>m</i>	<i>Preventative Maintenance - Various Capital Projects</i>	\$264,650
<i>n</i>	<i>Paratransit Operating</i>	\$1,515,370
<i>o</i>	<i>ADA Accessibility</i>	\$1,000,000
<i>p</i>	<i>Streetcar Tire Replacement</i>	\$34,618
10	As of August 31, 2011 HART has committed 100% of the funds.	
11	The following ten projects have been completed.	
<i>a</i>	<i>Paratransit Operating</i>	\$1,515,370
<i>b</i>	<i>Paratransit Vans</i>	\$170,174
<i>c</i>	<i>Purchase of Bus Fareboxes</i>	\$116,932
<i>d</i>	<i>Purchase of 21 40-Ft Buses</i>	\$7,623,029
<i>e</i>	<i>Preventative Maintenance - Fleet Paint Overhaul</i>	\$485,350
<i>f</i>	<i>Streetcar Tire Replacement</i>	\$34,618
<i>g</i>	<i>Streetcar Expansion</i>	\$1,000,000
<i>h</i>	<i>Security Measures</i>	\$151,537
<i>i</i>	<i>Computer Software</i>	\$230,000
<i>j</i>	<i>Purchase Streetcar Ticket Vending Machines</i>	\$333,068
12	As of August 31, 2011 89% (\$13,481,027.18) of the funds have been expended	

MONTHLY INFORMATION REPORT

Maintenance Activities ~ August 2011

Fleet Maintenance

Performance

Fixed Route

Total Miles	Preventative Maintenance Completed	Demand Work Orders Completed
759,078	127	1042

Paratransit

Total Miles	Preventative Maintenance Completed	Demand Work Orders Completed
130,927	32	120

Flex Service

Total Miles	Preventative Maintenance Completed	Demand Work Orders Completed
26,918	8	2

Streetcar

Total Miles/Trips	Preventative Maintenance Completed	Demand Work Orders Completed
Miles – 6757.40 Trips – 2502.75	15	4

Facility Maintenance

Performance

- Preventative Maintenance Tasks Completed – 19
- Demand Work Orders Completed – 115

Scheduled Projects

- Re-lamp security lighting at Yukon Park and Ride and South County Transit Centers.
- Repair a failing seam in the sub floor for Annex I at the 21st Avenue office.

Completed Projects

- Installed six 20 amp dedicated circuits inside the 21st Avenue office radio shelter to accommodate the move of the radio and ITS servers due to the 21st Avenue Renovation project, which construction is estimated to start within the last quarter of this year.
- Completed the semi-annual inspections for the pre-action and sapphire fire suppression systems for the Ybor server room.
- Completed roof repairs on the heavy maintenance building at the 21st Avenue office.

Passenger Amenities

Performance

- Preventative Maintenance Tasks Completed – 41
- Demand Work Orders Completed – 9

Scheduled Projects

- Bus Stop Removals: Preparations for stop deletions along the Route 30.

Completed Projects

- A bus shelter in excellent condition was removed from the corner of Dale Mabry Highway and Watrous Avenue due to a stop deletion and replaced an old worn shelter at Mission Bell shopping center at Fletcher Avenue and Dale Mabry Highway. The old worn shelter at Mission Bell was scheduled to be painted and renovated which will no longer be required.
- Bus Stop Shelter Repairs: Repaired 11 damaged bus stops.
- Bus Shelter Solar Light Installations: Repaired 8 shelter solar lights and replaced solar light systems at 29th Street and Genesee Street and 30th and Wilder Avenue serving Route 18.
- Bench Renovation Project: Installed 2 picnic tables and 4 trash receptacles/w ash trays at Netp@rk Transfer Center.

Prepared by: Steven C. Taylor, Director of Maintenance

Reviewed by: Katharine Eagan, AICP, Chief Operating Officer

Approved by: Philip R. Hale, Interim Chief Executive Officer

MONTHLY INFORMATION REPORT

Bus and Van Activities ~ August 2011

Transportation

21st Avenue Construction

Dispatch is scheduled to relocate to the new modular facility on Friday, September 30. Bus and Van Operators (Paratransit & Flex) will be reporting to the new location this weekend also. The current building must be vacated for extensive reconstruction and addition of space. Everyone is excited about the move but looking forward to completion of the remodeling of the Operations facility.

Paratransit Service

Outreach & Initiatives

Staff is in the process of reviewing and updating the HARTPlus Rider's Guide. The ADA Accessibility Committee will have an opportunity to submit comments regarding the new guide at their next committee meeting on November 17, 2011. The guide is scheduled to be printed and sent to HARTPlus customers in January 2012.

Trapeze is scheduled to begin the implementation process of live booking on October 6, 2011. While on HART site, Trapeze representatives will also evaluate HART's scheduling database to optimize trip scheduling to ensure that trips are scheduled as efficiently and economically as possible. Letters were mailed in September to HARTPlus customers and posted on HART website notifying customers of transition to real time scheduling in November of 2011 and adjustment of trips to more accurately reflect actual travel time. Letters will be mailed to customers in October 2011 as well as posted to HART website that will notify HARTPlus customers about the change in scheduling of HARTPlus trips that will begin on November 1, 2011.

Beginning Friday, September 23, 2011 and ending Sunday, September 25, 2011, the 21st Avenue facility experienced problems with telephones, computers, and the air conditioning system. As a result, HARTPlus customers were hard pressed to contact HART staff to request trip reservations and make trip cancellations throughout the weekend. Customer Service Staff and Dispatchers did an outstanding job to ensure that customers received HARTPlus service in spite of the many obstacles they had to overcome.

New Part-Time Bus Operator Class

Six new part-time Bus Operator trainees and one transfer from streetcar started their seven-week training program on Monday, September 26. They are scheduled to completed their training and be certified on November 4, just in time for the new markup scheduled for November 13.

Republican National Committee (RNC) Transportation Committee Meeting at the FDOT Office

Committee Members: Joe Escobedo, Director of Bus Transportation and Donna Chen, Community Relations Specialist

Topics discussed were as follows:

- The committee recommends parking all vehicles in remote areas and let attendees travel to the convention using bus and streetcar service. The committee is interested in seeing locations of all park and ride lots and levels of HART service.
- The committee is speaking with University of Tampa officials to see if they would agree to start the school year after the convention ends (after Labor Day). This will greatly help the traffic problems. The committee is exploring an option of using the dorms at UT to house first responders.
- The security zone has not yet been identified. HART will firm up the plans to provide service when this information is available.

Prepared by: Katharine Eagan, AICP, Chief Operating Officer

Approved by: Philip R. Hale, Interim Chief Executive Officer

MONTHLY INFORMATION REPORT

Ridership and Productivity – August 2011

August 2011 Ridership

Monthly all-mode ridership increased 10.9 percent in August 2011 compared to August 2010 and 11.4 percent for the year-to-date:

Mode	August 2010	August 2011	Percentage Change	Total Year FY 2010 ¹	Total Year FY 2011	Percentage Change
Local & Connector Bus ²	1,069,584	1,188,972	+12.2%	11,141,388	12,503,093	+11.2%
<i>Weekday</i>	<i>900,480</i>	<i>1,014,154</i>	<i>+12.6%</i>	<i>9,258,091</i>	<i>10,387,121</i>	<i>+12.2%</i>
<i>Express</i>	<i>22,474</i>	<i>28,250</i>	<i>+25.7%</i>	<i>238,079</i>	<i>260,318</i>	<i>+9.3%</i>
<i>Saturday</i>	<i>84,637</i>	<i>83,013</i>	<i>-1.9%</i>	<i>1,066,560</i>	<i>1,127,878</i>	<i>+5.7%</i>
<i>Sunday</i>	<i>61,993</i>	<i>63,555</i>	<i>+2.5%</i>	<i>578,658</i>	<i>727,776</i>	<i>+25.8%</i>
Streetcar	27,900	22,418	-19.6%	384,183	346,208	-9.9%
Paratransit ³	8,819	10,850	+23.0%	94,311	111,661	+18.4%
Flex ⁴	543	7,875	NA	2,274	19,596	NA
Vanpool ⁵	4,997	3,028	-39.4%	61,751	38,726	-37.3%
Total All Modes	1,111,843	1,233,143	+10.9%	11,683,907	13,019,284	+11.4%

Highlights

- August 2011 fixed route ridership (local plus express) continued excellent performance up 12.2 percent compared to August 2010.
- Express service ridership was up 25.7 percent in August 2011 compared to August 2010. Year-to-date, express service ridership is now up 9.3 percent FY2011 compared to FY2010.
- Paratransit ridership continued its pattern of strong demand up 23.0 percent in August 2011 compared to August 2010. Year-to-date paratransit ridership is up 18.4 percent FY2011 compared to FY2010.
- Streetcar ridership continued its FY2011 pattern of mediocre performance. August 2011 streetcar ridership was down 19.6 percent compared to August 2010. For the year, streetcar ridership is down 9.9 percent and barring a special event is unlikely to exceed 400,000 riders for only the second time in streetcar history.
- U-Pass ridership (attachment) rebounded in August. August 2011 U-Pass was up 7.4 percent compared to August 2010. Year-to-date U-Pass ridership is up 6.2 percent FY2011 compared to FY2010.
- The vanpool program continues to decline with HART's planned withdrawal from vanpools progresses. In August 2011 two additional vanpool vans were retired bringing the current total down to 14 active vans from a high of 36.

¹ Fiscal Year runs October 1 through September 30.

² Local and connector, express, and streetcar ridership are taken from HART Finance Department GFI reports.

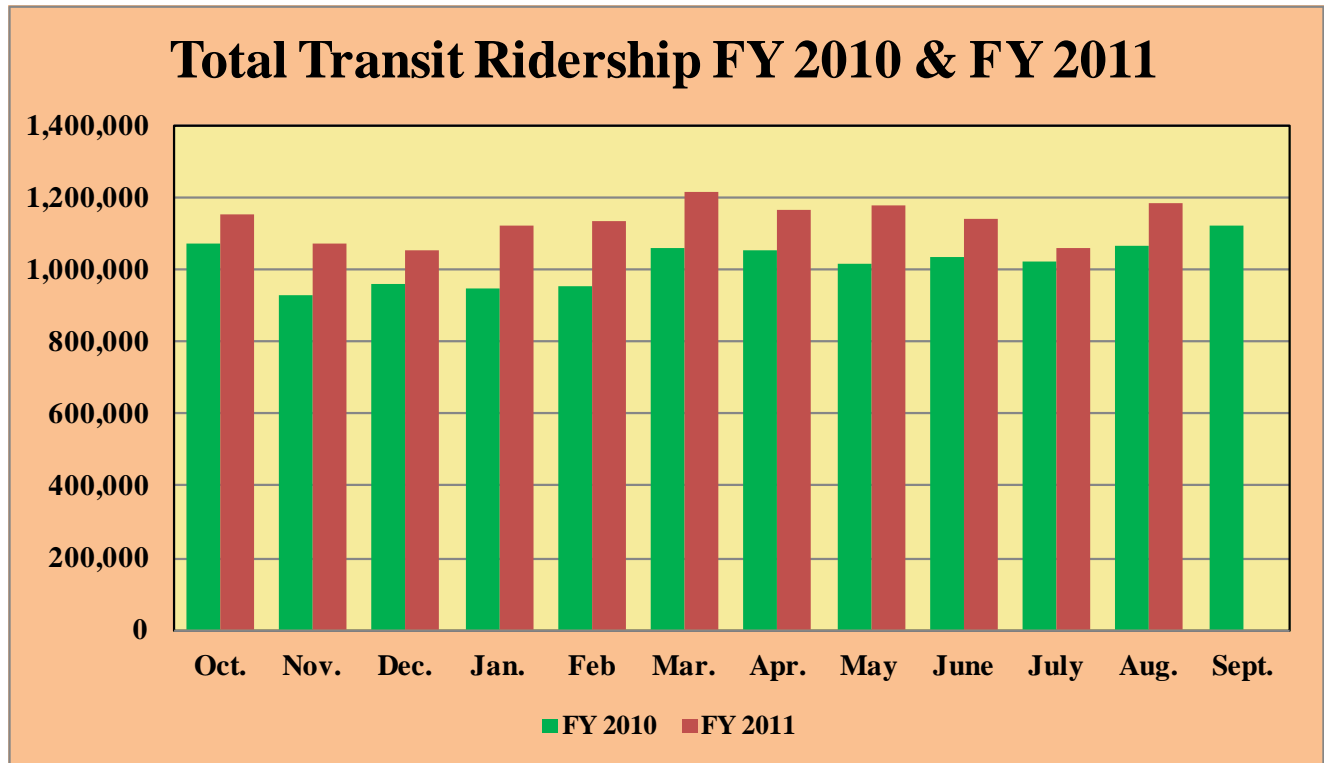
³ HART Operations Department Trapeze reports.

⁴ HART Operations Department Trapeze reports. Service started April 12, 2010.

⁵ Bay Area Commuter Services (BACS) on-board vanpool reports

FY2011 Fixed Route Bus Program

In FY2011 HART’s fixed route bus ridership is up 12.2 percent compared to FY2010. The following chart compares FY2011 fixed route in the first 11 months of FY2011 to FY2010:



Ridership and Productivity Reports

In the following ridership and productivity report (Attachment), service is broken into three groups: local routes, express routes, and connector routes. Each group is ranked ‘first to worst’ for the current fiscal year in passengers per revenue hour. Routes in red are routes that fall 60 percent or below the average for their group. Routes in blue are routes that are 75 percent or above the average for the group. This is consistent with the service standards contained in the HART FY2008 – FY2017 Transit Development Plan Update.

Paratransit Reports

Paratransit Riders

August	Disabled Patrons	Personal Care Attendants	Companions	Children	Total Passengers	Subscriptions	Wheelchair Trips
2010	7,529	1,022	250	18	8,819	2,789	1,953
2011	9,480	1,041	299	30	10,850	4,431	2,458
% Change	+25.9%	+1.9%	+19.6%	+66.7%	+8.4%	+58.9%	+25.8%



Trip Cancellations

Type of Cancellation	August 2010	August 2011	% Change
Advanced Cancellations	661	977	+47.8%
Same Day Cancellations	406	665	+63.8%
No Shows	170	254	+49.4%
Late Cancellations (Within two hours of pick-up time)	0	5	NA
Missed Trips/Missed but Transported	0	0	0%
Patron/Dispatch Error Cancellations	36	83	+131%
Site Closures	0	0	0%
Total Trip Cancellations/No Shows	1,273	1,984	+55.8%
Total Suspensions Per No-Show Policy	0	0	0%

Trip Purpose

August	Employment	Education	Medical/ Hospital/Adult Day Care	Recreation	Shopping	Church	Other
2010	22.4%	7.2%	47.6%	12.8%	3.0%	3.5%	3.5%
2011	20.1%	4.3%	52.7%	11.1%	3.6%	4.3%	3.9%

Prepared by: Steve Feigenbaum, Manager of Service Planning
Reviewed by: Katharine Eagan, AICP, Chief of Service Development
Approved by: Philip R. Hale, Interim Chief Executive Officer

Attachment: Ridership and Productivity Reports

**HART Services Ridership Summary
July 2011
Attachment**

HART Service	Ridership, FY 2010 vs FY 2011			Monthly Ridership Comparison		
	July Year-to-Date			July FY 2010	July FY 2011	% Change
	FY 2010	FY 2011	% Change	Ridership	Ridership	
Fixed Route Bus	10,071,804	11,314,121	12.3%	1,025,657	1,060,798	3.4%
TECO Streetcar	356,283	323,790	-9.1%	41,718	32,606	-21.8%
ADA Paratransit	85,492	100,811	17.9%	8,398	9,106	8.4%
HART Flex	1,731	11,721	NA	606	4,913	710.7%
Wheelchairs on Fixed Route	38,959	44,571	14.4%	3,698	4,180	13.0%
Bikes on Buses	183,106	197,313	7.8%	19,187	18,458	-3.8%
U-Pass Program	331,727	352,056	6.1%	31,642	29,920	-5.4%
HART Vanpool *	56,754	36,382	-35.9%	4,857	3,313	-31.8%

*July 2011 and Y-T-D vanpool estimated

Fixed Route Detail	FY 2010 vs. FY 2011			Monthly Ridership Comparison		
	July Year-to-Date			July FY 2010	July FY 2011	% Change
	FY 2010	FY 2011		Ridership	Ridership	
Number of Weekdays	210	209		22	20	
Number of Saturdays	48	47		5	5	
Number of Sundays	44	48		4	6	
No Service or Emergency Closure Days	2	0		0	0	
Total Service Days	304	304		31	31	
			% Change			% Change
Weekday Ridership	8,357,611	9,372,967	12.1%	857,593	845,431	-1.4%
Weekday Express Ridership	215,605	232,068	7.6%	20,763	22,313	7.5%
Saturday Ridership	981,923	1,044,865	6.4%	100,743	109,759	8.9%
Sunday Ridership	516,665	664,221	28.6%	46,558	83,295	78.9%
			% Change			% Change
Weekday Average Ridership	39,798	44,847	12.7%	38,982	42,272	8.4%
Weekday Average Express Ridership	1,027	1,110	8.2%	944	1,116	18.2%
Saturday Average Ridership	20,457	22,231	8.7%	20,149	21,952	8.9%
Sunday Average Ridership	11,742	13,838	17.8%	11,640	13,883	19.3%

Calculations are subject to monthly adjustment/restatement

**HART Services Ridership Summary
July 2011
Attachment**

		FY 10 July Weekday Average	FY 11 July Weekday Average	% Change	FY 11 July Saturday Average*	FY 11 July Sunday Average*	Y-T-D Ridership	Y-T-D Bus Vehicle Trips	Y-T-D Riders per Bus Trip
Local Routes*									
1	Florida Avenue	3,436	3,739	8.8%	2,069	1,277	1,012,715	26,957	37.6
2	Nebraska Avenue	3,682	3,958	7.5%	2,558	1,703	1,061,604	30,483	34.8
4	Palma Ceia/MacDill AFB	401	423	5.6%			85,191	6,059	14.1
5	40th Street	1,566	1,599	2.1%	657	462	409,871	15,726	26.1
6	56th Street	3,216	3,470	7.9%	2,054	1,332	901,301	23,855	37.8
7	West Tampa/Citrus Park	1,722	1,924	11.7%	884	572	460,194	16,032	28.7
8	Progress Village/Brandon	1,344	1,448	7.7%	754	556	397,131	16,592	23.9
9	15th Street	1,814	2,188	20.6%	772	648	535,253	15,521	34.5
10	Cypress Street	241	237	-1.5%			53,855	5,852	9.2
12	22nd Street	2,406	2,335	-3.0%	1,500	1,204	701,884	24,193	29.0
14	Armenia Avenue	527	563	6.8%			121,540	6,688	18.2
15	Columbus Drive	948	1,058	11.6%	698	484	288,189	12,407	23.2
16	Waters Avenue	561	697	24.2%	390		164,865	7,728	21.3
18	30th Street	1,329	1,469	10.6%	658	503	395,934	15,493	25.6
19	Port Tampa	1,341	1,464	9.2%	685	489	360,770	17,895	20.2
30	Town 'N Country/Airport	1,991	2,362	18.6%	1,469	976	601,309	33,449	18.0
31	South Hillsborough County	170	129	-24.0%			40,208	2,852	14.1
32	Dr. Martin Luther King Jr. Boulevard	1,498	1,657	10.6%	784	554	434,955	18,083	24.1
33	Fletcher Avenue	785	802	2.2%	496	311	211,059	18,838	11.2
34	Hillsborough Avenue	2,492	2,626	5.4%	1,662	911	701,424	19,463	36.0
36	Dale Mabry Highway/Himes Avenue	1,863	2,002	7.4%	1,020	667	538,919	16,231	33.2
37	Brandon/Netp@rk	787	839	6.6%	436		209,660	10,619	19.7
39	Busch Boulevard	1,922	2,291	19.2%	1,427	739	586,850	16,876	34.8
41	Sligh Avenue	316	379	20.0%			88,028	6,270	14.0
45	UATC/Rome Avenue/Westshore Plaza	1,310	1,454	11.0%	793	496	393,534	16,773	23.5
46	Davis Islands/West Brandon	300	237	-21.1%			69,647	5,254	13.3
57	UATC/ Temple Terrace/Netp@rk	554	636	14.9%			139,248	7,106	19.6
	Group Total	38,522	41,986	9.0%	21,766	13,884	10,965,138	413,295	26.5
FLEX/Circulator Routes*									
570	Brandon Flex	16	32	100.0%	9		5,764	NA	NA
571	South County Flex	10	18	80.0%			2,092	NA	NA
572	Northdale Flex****	NA	132	NA	91		2,250	NA	NA
573	Town 'N Country Flex****	NA	34	NA			513	NA	NA
574	South Tampa Flex****	NA	73	NA			1,102	NA	NA
96	In-Town Trolley - Purple Line***	194	208	7.4%			40,754	5,800	7.0
97	In-Town Trolley - Green Line**	128	108	-15.6%	187		12,380	3,288	3.8
	Group Total	348	605	74.0%	287		64,855	9,088	7.1
	**Rt. 97 Friday/Saturday only service								
	***Rt. 96 Gaspirilla Saturday not included								
	****Flex route started July 12, 2011								
Express and Limited Express Routes*									
20X	Lutz Express	69	76	10.1%			15,519	836	18.6
22X	Dover/Brandon Express	67	77	15.1%			15,644	836	18.7
24X	Fishhawk/Riverview/MacDill AFB Express	161	227	41.2%			45,804	2,090	21.9
25LX	South Brandon/Mac Dill AFB Express	165	227	38.0%			44,312	2,299	19.3
27LX	South Brandon Express	86	110	27.6%			23,542	1,044	22.5
28X	East County Express	53	61	14.5%			10,548	836	12.6
47LX	Southshore Limited Express	80	77	-3.3%			17,569	836	21.0
50X	Citrus Park/Carrollwood Express	39	46	16.7%			9,706	836	11.6
51X	New Tampa Express	57	54	-4.9%			11,651	836	13.9
53LX	South County/Brandon via US 301 Ltd. Exp.*****	NA	17	NA			340	180	1.9
61LX	Northwest Limited Express*****	NA	31	NA			624	60	10.4
200X	Clearwater Express - R	84	92	9.5%			17,607	2,090	8.4
	Group Total	861	1,095	27.2%			212,866	12,779	16.7
	R = Reverse Commute								
	*Current routes only								
	*****Service started July 12, 2011								
Streetcar									
800	TECO Streetcar	964	858	-11.0%	2,031	884	323,790	25,744	12.6

**HART Services Ridership Summary
July 2011
Attachment**

Hours and Miles by Mode

	FY 2010	FY 2011	% Change		July 2010	July 2011	% Change
Bus Vehicle Hours	534,745	526,197	-1.60%		55,296	50,964	-7.83%
Bus Revenue Hours	500,048	492,749	-1.46%		51,776	47,861	-7.56%
Bus Vehicle Miles	7,232,560	7,102,211	-1.80%		746,741	617,506	-17.31%
Bus Revenue Miles	6,365,092	6,284,431	-1.27%		659,398	609,580	-7.56%
Flex Vehicle Hours	2,376	7,897	232.37%		847	1,326	56.55%
Flex Revenue Hours	1,873	6,503	247.20%		653	956	46.40%
Flex Vehicle Miles	25,644	101,917	297.43%		9,092	17,083	87.89%
Flex Revenue Miles	17,722	78,488	342.88%		6,278	12,699	102.28%
Paratransit Vehicle Hours	72,650	78,988	8.72%		7,219	7,337	1.63%
Paratransit Revenue Hours	57,905	64,168	10.82%		5,568	6,160	10.63%
Paratransit Vehicle Miles	1,083,539	1,156,045	6.69%		101,999	98,391	-3.54%
Paratransit Revenue Miles	969,061	996,289	2.81%		85,941	84,496	-1.68%
Streetcar Vehicle Hours	11,637	11,931	2.53%		1,221	1,200	-1.72%
Streetcar Revenue Hours	11,576	11,868	2.52%		1,216	1,194	-1.81%
Streetcar Vehicle Miles	59,664	63,125	5.80%		6,249	6,418	2.70%
Streetcar Revenue Miles	59,651	63,069	5.73%		6,248	6,411	2.61%
HART System Vehicle Hours	621,408	625,013	0.58%		64,583	60,827	-5.82%
HART System Revenue Hours	571,402	575,288	0.68%		59,213	56,171	-5.14%
HART System Vehicle Miles	8,401,407	8,423,298	0.26%		864,081	739,398	-14.43%
HART System Revenue Miles	7,411,526	7,422,277	0.15%		757,865	713,186	-5.90%

**HART Services Ridership Summary
July 2011
Attachment**

Local Routes	Ridership, FY 2010 vs. FY 2011 Monthly			Ridership, FY 2010 vs. FY 2011 Year-to-Date			Route productivity, Passengers per Revenue Hour (Year to Date)		
	July						FY 2010	FY 2011	Routes Performing Below 60% Group Average
	FY 2010	FY 2011	% Change	FY 2010	FY 2011	% Change	Passengers per Revenue Hour	Passengers per Revenue Hour	
2 - Nebraska Avenue	99,247	102,158	2.9%	980,146	1,061,604	8.3%	32.89	36.28	
34 - Hillsborough Avenue	64,837	66,301	2.3%	618,366	701,424	13.4%	31.53	35.70	
1 - Florida Avenue	89,359	92,775	3.8%	874,460	1,012,715	15.8%	28.69	32.68	
6 - 56th Street	83,956	87,647	4.4%	828,539	901,301	8.8%	26.81	29.40	
7 - West Tampa/Citrus Park	43,686	46,321	6.0%	418,754	460,194	9.9%	26.47	29.14	
12 - 22nd Street	64,235	61,424	-4.4%	656,265	701,884	7.0%	27.21	29.13	
9 - 15th Street	45,793	51,511	12.5%	435,790	535,253	22.8%	23.06	28.13	
32 - Dr. Martin Luther King Jr. Boulevard	38,280	40,393	5.5%	371,886	434,955	17.0%	21.43	25.03	
39 - Busch Boulevard	51,185	57,383	12.1%	517,641	586,850	13.4%	21.23	24.21	
5 - 40th Street	39,260	38,038	-3.1%	393,977	409,871	4.0%	23.10	24.00	
16 - Waters Avenue	14,006	15,901	13.5%	135,419	164,865	21.7%	18.55	22.45	
18 - 30th Street	33,662	35,685	6.0%	319,961	395,934	23.7%	16.88	21.04	
15 - Columbus Drive	25,177	27,544	9.4%	254,410	288,189	13.3%	18.00	20.26	
37 - West Brandon/Netp@rk	19,244	18,957	-1.5%	184,492	209,660	13.6%	17.62	20.21	
57 - UATC/Temple Terrace/Netp@rk	12,181	12,715	4.4%	123,309	139,248	12.9%	17.51	19.77	
36 - Dale Mabry Highway/Himes Avenue	48,371	49,130	1.6%	447,100	538,919	20.5%	14.88	19.28	
14 - Armenia Avenue	11,592	11,259	-2.9%	125,319	121,540	-3.0%	18.29	18.00	
45 - UATC/Rome Avenue/Westshore Plaza	34,204	36,013	5.3%	355,726	393,534	10.6%	15.84	17.49	
8 - Progress Vilage/Brandon	35,139	36,062	2.6%	333,470	397,131	19.1%	14.48	17.17	
10 - Cypress Street	5,294	4,740	-10.5%	54,203	53,855	-0.6%	18.18	16.99	
19 - Port Tampa	34,410	35,643	3.6%	338,873	360,770	6.5%	15.82	16.85	
30 - Town 'N Country/Airport	53,491	60,442	13.0%	538,752	601,309	11.6%	14.34	16.43	
33 - Fletcher Avenue	21,225	20,384	-4.0%	170,578	211,059	23.7%	12.45	15.07	
41 - Sligh Avenue	6,948	7,576	9.0%	71,491	88,028	23.1%	11.99	14.26	
4 - Palma Ceia/MacDill AFB	8,813	8,467	-3.9%	87,419	85,191	-2.5%	13.39	13.57	X
46 - Davis Islands/West Brandon	6,605	4,738	-28.3%	57,546	69,647	21.0%	10.70	13.41	X
31 - South Hillsborough County	3,736	2,576	-31.0%	35,218	40,208	14.2%	7.68	8.66	X
999 - Public Service	7	-	NA	846	13,364	NA	NA	NA	
									60% of Local System Average
System Total	993,943	1,031,783	3.8%	9,729,956	10,978,502	12.8%	21.13	23.64	14.184
									75% of Local System Average
									17.730

Blue = Routes performing 75% or higher above the local system average

Red = Routes performing 60% or lower than the local system average

	July			Year to Date			FY 2010	FY 2011
	FY 2010	FY 2011	% Change	FY 2010	FY 2011	% Change	Pass./Rev Hr.	Pass/Rev Hr.
TECO Streetcar	356,283	323,790	-9.1%	41,718	32,606	-21.8%	30.78	27.11

**HART Services Ridership Summary
July 2011
Attachment**

Circulator Routes	Ridership, FY 2010 vs. FY 2011			Ridership, FY 2010 vs. FY 2011			Route productivity, Passengers per Revenue Hour (Year to Date)		
	Monthly			Year-to-Date			FY 2010	FY 2011	Routes Performing Below 60% Group Average
	FY 2010	FY 2011	% Change	FY 2010	FY 2011	% Change	Passengers per Revenue Hour	Passengers per Revenue Hour	
96 - Downtown Trolley - Purple Line*	4,262	4,152	-2.6%	40,840	40,754	-0.2%	10.53	15.14	
97 - Downtown Trolley - Green Line	1,497	1,477	-1.3%	13,455	12,380	-8.0%	4.63	5.72	X
									60% of Circulator System Average
System Total	5,759	5,629	-2.3%	54,295	53,134	-2.1%	8	10.94	6.564
									75% of Local System Average
									8.205

Blue = Routes performing 75% or higher above the connector system average

Red = Routes performing 60% or lower than the connector system average

*96 ridership includes January Saturday Gaspirilla

Flex Routes	Ridership, FY 2010 vs. FY 2011			Ridership, FY 2010 vs. FY 2011			Route productivity, Passengers per Revenue Hour (Year to Date)		
	Monthly			Year-to-Date			FY 2010	FY 2011	Routes Performing Below 60% Group Average
	FY 2010	FY 2011	% Change	FY 2010	FY 2011	% Change	Passengers per Revenue Hour	Passengers per Revenue Hour	
Northdale Flex**	NA	2,250	NA	NA	2,250	NA	NA	10.03	
South Tampa Flex**	NA	1,102	NA	NA	1,102	NA	NA	8.10	
Town 'N Country Flex**	NA	513	NA	NA	513	NA	NA	4.42	
Brandon Flex*	391	680	73.9%	1,202	5,764	379.5%	1.13	2.29	X
South County Flex*	215	368	71.2%	529	2,092	295.5%	0.53	2.02	X
									60% of Circulator System Average
System Total	606	4,913	710.7%	1,731	11,721.00	577.1%	0.85	5.14	3.084
									75% of Local System Average
									3.855

Blue = Routes performing 75% or higher above the connector system average

Red = Routes performing 60% or lower than the connector system average

*Service started April 12, 2010

**Service started July 11, 2011

Defunct Routes*	Jul-11	FY 11 Final
	87	293
	88	233
	89	547
Total	1,073	50,417

*Terminated July 10, 2011

**HART Services Ridership Summary
July 2011
Attachment**

	Ridership, FY 2010 vs. FY 2011			Ridership, FY 2010 vs. FY 2011			Route productivity, Passengers per Revenue Hour (Year to Date)		
	Monthly			Year-to-Date			FY 2010	FY 2011	Routes Performing Below 60% Group Average
	July			FY 2010	FY 2011	% Change	Passengers per Revenue Hour	Passengers per Revenue Hour	
Local Routes	FY 2010	FY 2011	% Change	FY 2010	FY 2011	% Change			
20 20X - Lutz Express	1,520	1,520	0.0%	13,820	15,519	12.3%	26.10	28.63	
27 27X - Fishhawk/South Brandon Express	1,897	2,194	15.7%	19,950	23,542	18.0%	18.81	21.86	
22 22X - Dover/Brandon Express	1,472	1,545	5.0%	14,809	15,644	5.6%	19.31	20.40	
24 24X - FishHawk/Riverview/MacDill AFB Express	3,538	4,541	28.3%	37,616	45,804	21.8%	13.06	18.01	
47 47LX - Southshore Limited Express	1,751	1,534	-12.4%	18,286	17,569	-3.9%	17.10	16.42	
25 25LX - South Brandon/MacDill AFB Limited Express	3,619	4,543	25.5%	40,628	44,312	9.1%	12.05	15.76	
28 28X - East County Express	1,172	1,226	4.6%	11,401	10,548	-7.5%	16.45	15.22	
50 50X - Citrus Park/Carrollwood Express	867	915	5.5%	9,056	9,706	7.2%	11.87	12.74	
61 61LX Northwest Limited Express*	NA	624	NA	NA	624	NA	NA	12.72	
51 51X - New Tampa Express	1,249	1,070	-14.3%	10,882	11,651	7.1%	10.89	11.67	
200 200X - Clearwater Express - R	1,839	1,837	-0.1%	16,660	17,607	5.7%	10.42	11.02	
53 53LX - South County/Brandon via US 301 Ltd. Exp.*	NA	340	NA	NA	340	NA	NA	1.91	
									60% of Express System Average
System Total	18,924	21,889	15.7%	193,108	212,866	10.2%	12.49	14.18	8.508
									75% of Local System Average
									10.635

Blue = Routes performing 75% or higher above the express system average

Red = Routes performing 60% or lower than the express system average

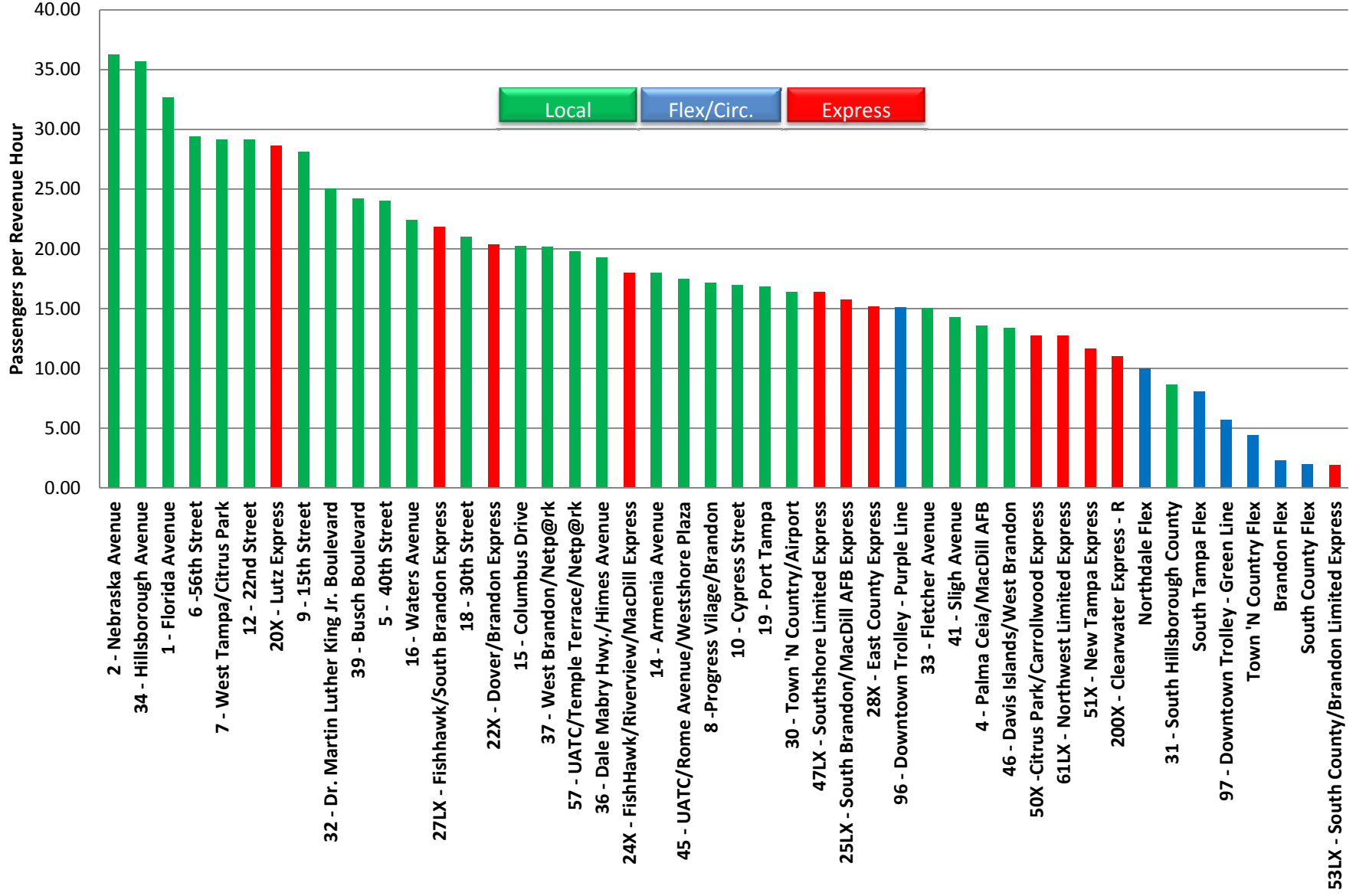
R = Reverse Commute Route

*Service began July 11, 2011

Defunct Routes*	Jul-11	FY 11 Final
23X	117	5,534
35LX	68	3,234
59LX	239	10,434
Total	424	19,202
*Terminated July 10, 2011		

Passengers per Revenue Hour per Route

FY 2011 (10/1/2010 - 7/31/2011)



MONTHLY INFORMATION REPORT

Financial Department – Period Ending August 31, 2011 (Fiscal Year 2011)

COMBINED STATEMENT OF NET ASSETS

Total assets as of August 31, 2011 are \$140.2 million. The majority of this is capital assets which total \$105.2 million.

Total Liabilities and Net Assets as of August 31, 2011 are \$11.7 million and \$128.5 million respectively for a total of \$140.2 million. Self Insurance and Loss Contingencies total \$5.1 million and Accounts Payable total \$3.1 million. Investment in Capital assets total \$105.2 million

COMBINED OPERATIONS

Total operating revenues for the past eleven months are up compared to budget by \$2.1 million or 3.7%. This is primarily due to Ad Valorem Tax Revenue being \$2.2 million over budget. There is a timing difference between actual receipts and the budget being evenly allocated over 12 months.

Total operating expenses for the past eleven months are down compared to budget by \$2.4 million or 4.1%. This budget variance is due to staffing reductions as well as expenses that are still expected to occur over the rest of the fiscal year for professional services fees and contract services.

BUS OPERATIONS

Revenues

Operating revenues for the past eleven months are up compared to budget by \$2.0 million or 3.9%.

- *Passenger Revenues* are up compared to budget by \$116,068. Ridership is up 12.2% compared to August 2010.
- *Ad Valorem Tax Revenue* is up compared to budget by \$1.9 million. The budget was allocated evenly across the months, while the FY2011 tax receipts are primarily received during the period of November 2010 through March 2011.
- *Grant Revenues* are up compared to budget by \$95,926.

Expenses

Operating expenses for the past eleven months are down compared to budget by \$2,179,575 or 4.2%.

- *Salaries & Fringes* are down compared to budget \$896,181. Overtime is over budget by \$482,237. Base Salaries & Wages are under budget by \$125,096 because bus operators are being used for paratransit services. Fringes are under budget by \$1,253,322. This is primarily due to medical expense being under budget by \$605,676. Also, due to the changes in the FRS contribution rates, HART's rate of contribution is now 4.91% of salaries whereas before it was 10.77%.

-
- *Fuel & Oil* are up compared to budget \$468,746. Diesel is over budget by \$431,985. \$212,665 of this variance is attributed to the increase cost of fuel for gallons purchased off contract. Usage is also over budget 75015 gallons or \$171,784 due to estimates of road call, training and maintenance miles not being budgeted.
 - *Operational Contract Services* are down compared to budget \$193,236. Disposal services for the environmental removal of fuel and oils as well as for recycle paper removal is coming in below budget \$176,096.
 - *Administrative Contract Services* are down \$460,411 compared to budget. Professional Service Fees are below budget \$309,370. Human Resources, Marketing and Executive Office professional service fees are making up the bulk of this variance at \$261,361. A payroll processes study initially budgeted at \$75,000 was not done. There is also \$50,000 budgeted for an outside FMLA administrator which has not come through yet.
 - *Marketing and Printing* are down compared to budget \$327,902. Marketing and Communications is below budget \$140,823. More expense is expected to come in before the end of the fiscal year for Ridership Development and Printing-System Promotion.
 - *Insurance Costs* are down compared to budget \$342,688. Insurance premiums are under budget \$107,843 and claims settlements are under budget \$90,052.
 - *Utilities* are down compared to budget \$202,255. Electricity is under budget \$47,268 because a projected 7% increase in electricity costs for FY2011 was not realized by TECO. Water, Sewer and Garbage is under budget \$65,298 due to waste services which are budgeted in utilities but are being charge to contract services. Telephone is under budget \$55,124. The introduction of a new telephone system resulted in the ability to surrender one telephone line between the Ybor and 21st avenue offices and also facilitated the transfer of some lines for fax machines that resulted in additional reduction in costs.
 - *Other Administrative Expenses* are down compared to budget \$295,049. Travel is under budget \$61,706 due to less travel. \$140,000 transfer to CIP from the operations budget was posted to Ad Valorem Revenue.

PARATRANSIT OPERATIONS

Revenues

Operating revenues for the past eleven months are up compared to budget by \$133,602 or 3.7%.

- Passenger Revenues are down compared to budget \$26,089. While ridership is up 13.4% compared to budget, there is timing difference between bulk purchase of passes by HART vendors and its actual use.
- Federal Operating Grants are down compared to budget by \$86,940 due to an adjustment taken for a reduction in the Federal Operating ADA/Para FY2011 POP Grant.

Expenses

Operating expenses for the past eleven months are up compared to budget \$133,602 or 3.7%.

- *Salaries & Fringes* are up compared to budget \$111,881. Salaries are over budget by \$204,683 due to additional bus operators required to provide Paratransit services. Fringes are under budget \$92,803 primarily due to medical expense being under budget \$36,389. Also, due to the changes in the FRS contribution rates, HART's rate of contribution is now 4.91% of salaries whereas before it was 10.77%.

-
- *Fuel & Oil* are up compared to budget \$72,164. Revenue miles thru August are 12,610 higher than budget. Usage is also over budget 24,057 gallons or \$55,090.
 - *Administrative Contract Services* are down compared to budget \$6,652. Drug and Alcohol Screening Fees are under budget \$5,077.
 - *Insurance Costs* are down compared to budget \$12,192 which is attributed to claims settlements.
 - *Other Administrative Expenses* are down compared to budget by \$15,839. Tolls are under budget \$12,400.

STREETCAR OPERATIONS

Revenues

Operating revenues for the past eleven months are down compared to budget by \$57,040 or 2.9%.

- Passenger Revenues are up compared to budget \$6,149. The average monthly sales of streetcar passes from TVM's for FY11 thru August is \$34,000 versus \$15,500 in the first 11 months of FY10, which is a 121% increase.

Expenses

Operating expenses for the past eleven months are down compared to budget \$306,184 or 15.8%.

- *Salaries and Fringes* are up compared to budget by \$9,980. Salaries are over budget by \$46,165 due to salaries for streetcar operators being over budget \$38,700. Fringes are under budget \$36,184 due to medical expenses being under budget \$17,056 as well as from the FRS contribution rate changes mentioned earlier.
- *Parts and Supplies* are down compared to budget \$126,121 primarily due to corrective and condition based supplies being under budget \$78,443. Operating expenses of approximately \$13,000 for motors and brake pads are still expected for this fiscal year. Also some of the operating projects are now being funded through capital projects with federal dollars.
- *Operational Contract Services* are down compared to budget \$20,438 due to contract services being under budget \$16,134.
- *Administrative Contract Services* are down compared to budget \$29,916 due to a variance of \$27,500 for Business Development.
- *Marketing and Printing* are down compared to budget \$36,735. Advertising and Promotions is under budget \$24,513.
- *Insurance Costs* are down compared to budget \$42,400. Claims settlements are under budget \$43,219.
- *Utilities* are down compared to budget \$39,971. Contract Power Traction Maintenance is under budget \$49,516. This budget includes \$32,000 for fixed guide way maintenance and substation maintenance which was moved to maintenance services.
- *Other Administrative Expenses* are down compared to budget \$15,778. Parking Fees and Dues, Subscription and Fees are under budget \$10,610 and \$6,924, respectively.



CAPITAL IMPROVEMENT PROJECTS

Revenues

Capital revenues collected for the past eleven months were \$9,802,291 or 12.6% of the annual budget of \$77.5 million. Revenues and expenses are equal, since all expenses are reimbursed at 100.0%, including matching funds.

- *Federal Grants* provided \$6,647,871 or 26.2%.

Expenses

Capital expenses for the past eleven months were \$9,802,291 or 12.6% of the annual budget of \$77.5 million.

- *Streetcar Extension & Improvements* expenditures accounted for \$1,547,926.
- *Information Systems Hardware & Software* expenditures accounted for \$1,437,495.
- *21st Avenue Building Improvements* expenditures accounted for \$731,821.
- *Bus Rapid Transit* expenditures accounted for \$1,997,935.

Prepared by: Joan Brown, Manager of Accounting & Financial Reporting

Reviewed by: Kenneth J. Wagner, Director of Finance
Brenda Mowen, Chief Administrative Officer

Approved by: Philip R. Hale, Interim Chief Executive Officer

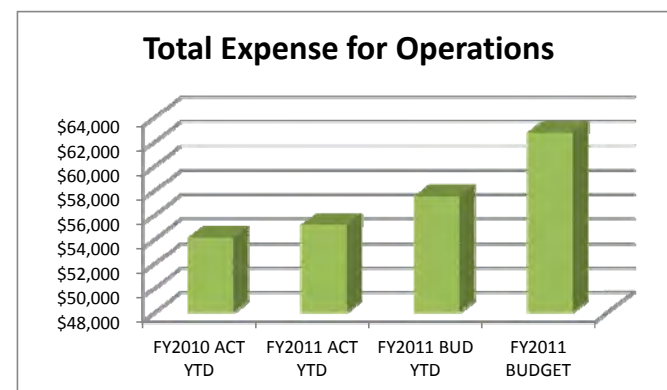
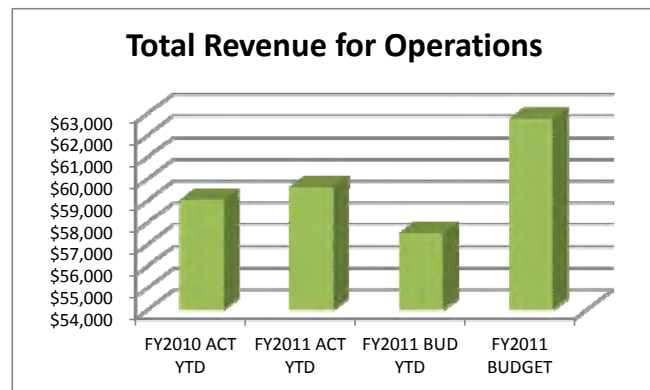
Hillsborough Area Regional Transit Authority
Consolidated Statement of Net Assets
For the Eleven Months Ending August 31, 2011
(Unaudited)

	<u>FY2011</u>	<u>YE Audited</u>	<u>FY2010</u>
<u>ASSETS</u>			
Cash and Cash Equivalents and Investments:			
Cash	\$ 11,763,680	\$	19,649,048
Restricted Cash	\$ 5,363,089	\$	4,818,236
Accounts Receivable:			
Trade and Other	\$ 840,978	\$	845,932
Federal Grants	\$ 9,783,943	\$	9,608,332
State Grants	\$ 4,205,136	\$	112,192
Local Grants	\$ 732,076	\$	155,133
Inventory of Replacement Parts & Supplies	\$ 1,574,957	\$	1,488,164
Prepaid Expenses	\$ 730,495	\$	757,197
Total Current Assets	\$ 34,994,354	\$	37,434,234
Capital assets, net of Accumulated Depreciation	\$ 105,164,757	\$	112,522,829
TOTAL ASSETS	\$ 140,159,111	\$	149,957,063
<u>LIABILITIES</u>			
Accounts Payable	\$ 3,071,528	\$	6,475,793
Deferred Revenue	\$ 972,524	\$	915,457
Self Insurance and Loss Contingencies	\$ 5,051,606	\$	5,007,000
Compensated Absences	\$ 2,561,732	\$	2,561,732
Total Liabilities	\$ 11,657,390	\$	14,959,982
<u>NET ASSETS</u>			
Invested in Capital Assets	\$ 105,164,757	\$	112,522,829
Unrestricted	\$ 23,336,963	\$	22,474,252
Total Net Assets	\$ 128,501,720	\$	134,997,081
TOTAL LIABILITIES AND NET ASSETS	\$ 140,159,110	\$	149,957,063

**Hillsborough Area Regional Transit Authority
Statement of Revenues and Expenses
For the Eleven Months Ending August 31, 2011
(Unaudited)**

ATTACHMENT I

(in thousands)	August YTD Actual	FY2011 YTD Budget	YTD Budget Variance	YTD Percent Variance	FY2011 Annual Budget	Percent Revenues Earned Expenses Spent
REVENUES						
Bus Service	\$ 54,000	\$ 51,969	\$ 2,031	3.91%	\$ 56,693	95.25%
Paratransit Service	\$ 3,727	\$ 3,594	\$ 134	3.72%	\$ 3,920	95.07%
Streetcar Service	\$ 1,882	\$ 1,939	\$ (57)	-2.94%	\$ 2,116	88.97%
Total Revenue for Operations	<u>\$ 59,610</u>	<u>\$ 57,502</u>	<u>\$ 2,108</u>	<u>3.67%</u>	<u>\$ 62,729</u>	<u>95.03%</u>
Capital Revenues	\$ 9,802	\$ 71,031	\$ (61,229)	-86.20%	\$ 77,489	12.65%
TOTAL REVENUE	<u>\$ 69,412</u>	<u>\$ 128,533</u>	<u>\$ (59,121)</u>	<u>-46.00%</u>	<u>\$ 140,218</u>	<u>49.50%</u>
EXPENSES						
Bus Service	\$ 49,789	\$ 51,969	\$ (2,180)	-4.19%	\$ 56,693	87.82%
Paratransit Service	\$ 3,727	\$ 3,594	\$ 134	3.72%	\$ 3,920	95.07%
Streetcar Service	\$ 1,633	\$ 1,939	\$ (306)	-15.79%	\$ 2,116	77.19%
Total Expenses for Operations	<u>\$ 55,150</u>	<u>\$ 57,502</u>	<u>\$ (2,352)</u>	<u>-4.09%</u>	<u>\$ 62,729</u>	<u>87.92%</u>
Capital Expenses	\$ 9,802	\$ 71,031	\$ (61,229)	-86.20%	\$ 77,489	12.65%
TOTAL EXPENSE	<u>\$ 64,952</u>	<u>\$ 128,533</u>	<u>\$ (63,581)</u>	<u>-49.47%</u>	<u>\$ 140,218</u>	<u>46.32%</u>
REVENUE OVER/(UNDER) EXPENSES	<u>\$ 4,460</u>	<u>\$ -</u>	<u>\$ 4,460</u>	<u>0.00%</u>	<u>\$ -</u>	<u>0.00%</u>
Depreciation Expense	<u>\$ 11,460</u>	<u>\$ 11,606</u>	<u>\$ (146)</u>	<u>-1.26%</u>	<u>\$ 12,661,000</u>	<u>0.09%</u>



Hillsborough Area Regional Transit Authority
Bus Operations Statement of Revenues and Expenses
For the Eleven Months Ending August 31, 2011
(Unaudited)

ATTACHMENT II

	August 2011 Actual	August 2011 Budget	FY2011 YTD Actual	FY2011 YTD Budget	YTD Budget Variance	YTD Percent Variance	FY2011 Annual Budget
REVENUES							
Fare Revenues	\$ 222,683	\$ 224,795	\$ 2,390,582	\$ 2,472,745	\$ (82,163)	-3.32%	\$ 2,697,540
Pass Revenues	\$ 839,908	\$ 797,555	\$ 8,971,336	\$ 8,773,105	\$ 198,231	2.26%	\$ 9,570,660
Sub Total Passenger Revenues	<u>\$ 1,062,591</u>	<u>\$ 1,022,350</u>	<u>\$ 11,361,918</u>	<u>\$ 11,245,850</u>	<u>\$ 116,068</u>	<u>1.03%</u>	<u>\$ 12,268,200</u>
Advertising Income	\$ 132,443	\$ 62,698	\$ 672,294	\$ 689,673	\$ (17,379)	-2.52%	\$ 752,370
Interest Income	\$ 3,703	\$ 5,417	\$ 65,340	\$ 59,583	\$ 5,757	9.66%	\$ 65,000
Other Income	\$ 41,703	\$ 17,917	\$ 347,267	\$ 197,083	\$ 150,184	76.20%	\$ 215,000
Other System Revenue	<u>\$ 177,849</u>	<u>\$ 86,031</u>	<u>\$ 1,084,901</u>	<u>\$ 946,339</u>	<u>\$ 138,562</u>	<u>14.64%</u>	<u>\$ 1,032,370</u>
Total System Revenues	<u>\$ 1,240,440</u>	<u>\$ 1,108,381</u>	<u>\$ 12,446,819</u>	<u>\$ 12,192,189</u>	<u>\$ 254,630</u>	<u>2.09%</u>	<u>\$ 13,300,570</u>
Ad Valorem Tax Revenue	\$ 12,025	\$ 2,354,135	\$ 27,884,215	\$ 25,895,482	\$ 1,988,733	7.68%	\$ 28,249,617
Ad Valorem Transferred to Paratransit & Capital	<u>\$ (197,156)</u>	<u>\$ (205,078)</u>	<u>\$ (2,564,004)</u>	<u>\$ (2,255,853)</u>	<u>\$ (308,152)</u>	<u>13.66%</u>	<u>\$ (2,460,930)</u>
Total Ad Valorem Revenues	<u>\$ (185,131)</u>	<u>\$ 2,149,057</u>	<u>\$ 25,320,211</u>	<u>\$ 23,639,630</u>	<u>\$ 1,680,581</u>	<u>7.11%</u>	<u>\$ 25,788,687</u>
Federal Operating Grants	\$ 806,320	\$ 844,786	\$ 9,091,420	\$ 9,292,644	\$ (201,224)	-2.17%	\$ 10,137,430
State Operating Grants	\$ 21,134	\$ 330,966	\$ 3,934,148	\$ 3,640,627	\$ 293,521	8.06%	\$ 3,971,593
Local Operating Grants	<u>\$ 18,155</u>	<u>\$ 19,656</u>	<u>\$ 219,843</u>	<u>\$ 216,214</u>	<u>\$ 3,629</u>	<u>1.68%</u>	<u>\$ 235,870</u>
Total Operating Grants	<u>\$ 845,609</u>	<u>\$ 1,195,408</u>	<u>\$ 13,245,411</u>	<u>\$ 13,149,485</u>	<u>\$ 95,926</u>	<u>0.73%</u>	<u>\$ 14,344,893</u>
Transfer From Fund Balance	<u>\$ 271,594</u>	<u>\$ 271,594</u>	<u>\$ 2,987,536</u>	<u>\$ 2,987,536</u>	<u>\$ 0</u>	<u>0.00%</u>	<u>\$ 3,259,130</u>
TOTAL OPERATING REVENUE	<u>\$ 2,172,512</u>	<u>\$ 4,724,440</u>	<u>\$ 53,999,977</u>	<u>\$ 51,968,840</u>	<u>\$ 2,031,137</u>	<u>3.91%</u>	<u>\$ 56,693,280</u>
EXPENSES							
Salaries	\$ 2,295,993	\$ 2,289,724	\$ 25,544,100	\$ 25,186,959	\$ (357,141)	-1.42%	\$ 27,476,683
Fringe Benefits	<u>\$ 690,824</u>	<u>\$ 943,173</u>	<u>\$ 9,121,582</u>	<u>\$ 10,374,904</u>	<u>\$ 1,253,322</u>	<u>12.08%</u>	<u>\$ 11,318,077</u>
Total Salaries & Benefits	<u>\$ 2,986,817</u>	<u>\$ 3,232,897</u>	<u>\$ 34,665,682</u>	<u>\$ 35,561,863</u>	<u>\$ 896,181</u>	<u>2.52%</u>	<u>\$ 38,794,760</u>
Fuel and Oil	\$ 625,995	\$ 441,974	\$ 5,330,461	\$ 4,861,715	\$ (468,746)	-9.64%	\$ 5,303,689
Parts and Supplies	\$ 211,716	\$ 218,783	\$ 2,409,696	\$ 2,406,614	\$ (3,082)	-0.13%	\$ 2,625,397
Operational Contract Services	\$ 116,990	\$ 176,075	\$ 1,743,587	\$ 1,936,823	\$ 193,236	9.98%	\$ 2,112,898
Administrative Contract Service	\$ 8,886	\$ 95,394	\$ 588,928	\$ 1,049,339	\$ 460,411	43.88%	\$ 1,144,733
Legal Services	\$ 122,656	\$ 56,417	\$ 654,634	\$ 620,583	\$ (34,051)	-5.49%	\$ 677,000
Marketing and Printing	\$ 56,707	\$ 68,878	\$ 429,751	\$ 757,653	\$ 327,902	43.28%	\$ 826,530
Insurance Costs	\$ 71,016	\$ 254,700	\$ 2,459,007	\$ 2,801,695	\$ 342,688	12.23%	\$ 3,056,395
Utilities	\$ 48,890	\$ 65,246	\$ 515,449	\$ 717,704	\$ 202,255	28.18%	\$ 782,950
Taxes and Fees	\$ 58,371	\$ 47,438	\$ 554,081	\$ 521,813	\$ (32,269)	-6.18%	\$ 569,250
Other Administrative Expenses	<u>\$ 35,150</u>	<u>\$ 66,640</u>	<u>\$ 437,989</u>	<u>\$ 733,038</u>	<u>\$ 295,049</u>	<u>40.25%</u>	<u>\$ 799,678</u>
TOTAL OPERATING EXPENSES	<u>\$ 4,343,194</u>	<u>\$ 4,724,440</u>	<u>\$ 49,789,265</u>	<u>\$ 51,968,840</u>	<u>\$ 2,179,575</u>	<u>4.19%</u>	<u>\$ 56,693,280</u>
OPERATING REVENUE OVER/(UNDER) EXPENSES BEFORE DEPRECIATION	<u>\$ (2,170,682)</u>	<u>\$ -</u>	<u>\$ 4,210,712</u>	<u>\$ -</u>	<u>\$ (4,210,712)</u>	<u>0.00%</u>	<u>\$ -</u>
Depreciation Expense	<u>\$ 1,015,399</u>	<u>\$ 1,055,083</u>	<u>\$ 11,460,250</u>	<u>\$ 11,605,917</u>	<u>\$ 145,667</u>	<u>1.26%</u>	<u>\$ 12,661,000</u>

**Hillsborough Area Regional Transit Authority
Paratransit Operations Statement of Revenues and Expenses
For the Eleven Months Ending August 31, 2011
(Unaudited)**

ATTACHMENT III

	August 2011 Actual	August 2011 Budget	FY2011 YTD Actual	FY2011 YTD Budget	YTD Budget Variance	YTD Percent Variance	FY2011 Annual Budget
REVENUES							
Fare Revenues	\$ 8,213	\$ 6,368	\$ 74,777	\$ 70,052	\$ 4,725	6.75%	\$ 76,420
Pass Revenues	\$ 26,460	\$ 22,086	\$ 212,130	\$ 242,944	\$ (30,814)	-12.68%	\$ 265,030
Sub Total Passenger Revenues	<u>\$ 34,673</u>	<u>\$ 28,454</u>	<u>\$ 286,907</u>	<u>\$ 312,996</u>	<u>\$ (26,089)</u>	<u>-8.34%</u>	<u>\$ 341,450</u>
Other Income	\$ 27	\$ -	\$ 229	\$ -	\$ 229	0.00%	\$ -
Sub Total Other System Revenues	<u>\$ 27</u>	<u>\$ -</u>	<u>\$ 229</u>	<u>\$ -</u>	<u>\$ 229</u>	<u>0.00%</u>	<u>\$ -</u>
Total System Revenues	<u>\$ 34,700</u>	<u>\$ 28,454</u>	<u>\$ 287,136</u>	<u>\$ 312,996</u>	<u>\$ (25,860)</u>	<u>-8.26%</u>	<u>\$ 341,450</u>
Ad Valorem Tax Revenue	\$ 197,156	\$ 194,328	\$ 2,384,004	\$ 2,137,603	\$ (25,631)	-1.20%	\$ 2,331,930
Total Ad Valorem Tax Revenues	<u>\$ 197,156</u>	<u>\$ 194,328</u>	<u>\$ 2,384,004</u>	<u>\$ 2,137,603</u>	<u>\$ (25,631)</u>	<u>-1.20%</u>	<u>\$ 2,331,930</u>
Federal Operating Grants	\$ 88,521	\$ 103,916	\$ 1,056,134	\$ 1,143,074	\$ (86,940)	-7.61%	\$ 1,246,990
Total Operating Grants	<u>\$ 88,521</u>	<u>\$ 103,916</u>	<u>\$ 1,056,134</u>	<u>\$ 1,143,074</u>	<u>\$ (86,940)</u>	<u>-7.61%</u>	<u>\$ 1,246,990</u>
TOTAL OPERATING REVENUE	<u>\$ 320,377</u>	<u>\$ 326,698</u>	<u>\$ 3,727,274</u>	<u>\$ 3,593,673</u>	<u>\$ 133,602</u>	<u>3.72%</u>	<u>\$ 3,920,370</u>
EXPENSES							
Salaries	\$ 201,680	\$ 195,071	\$ 2,350,467	\$ 2,145,784	\$ (204,683)	-9.54%	\$ 2,340,855
Fringe Benefits	\$ 62,930	\$ 84,751	\$ 839,461	\$ 932,264	\$ 92,803	9.95%	\$ 1,017,015
Total Salaries & Benefits	<u>\$ 264,610</u>	<u>\$ 279,823</u>	<u>\$ 3,189,928</u>	<u>\$ 3,078,048</u>	<u>\$ (111,881)</u>	<u>-3.63%</u>	<u>\$ 3,357,870</u>
Fuel and Oil	\$ 39,247	\$ 25,497	\$ 352,632	\$ 280,468	\$ (72,164)	-25.73%	\$ 305,965
Parts and Supplies	\$ 10,090	\$ 11,910	\$ 125,024	\$ 131,009	\$ 5,985	4.57%	\$ 142,919
Operational Contract Services	\$ -	\$ -	\$ -	\$ -	\$ -	0.00%	\$ -
Administrative Contract Services	\$ 755	\$ 1,042	\$ 4,806	\$ 11,458	\$ 6,652	58.06%	\$ 12,500
Marketing and Printing	\$ -	\$ 542	\$ 5,130	\$ 5,958	\$ 828	13.90%	\$ 6,500
Insurance Costs	\$ 440	\$ 1,548	\$ 4,840	\$ 17,032	\$ 12,192	71.58%	\$ 18,580
Taxes & Fees	\$ -	\$ 813	\$ -	\$ 8,947	\$ 8,947	0.00%	\$ 9,760
Other Administrative Expenses	\$ 5,235	\$ 5,523	\$ 44,914	\$ 60,753	\$ 15,839	26.07%	\$ 66,276
TOTAL OPERATING EXPENSES	<u>\$ 320,377</u>	<u>\$ 326,698</u>	<u>\$ 3,727,274</u>	<u>\$ 3,593,673</u>	<u>\$ (133,602)</u>	<u>-3.72%</u>	<u>\$ 3,920,370</u>
OPERATING REVENUE OVER/(UNDER) EXPENSES	<u>\$ -</u>	<u>\$ -</u>	<u>\$ -</u>	<u>\$ -</u>	<u>\$ -</u>	<u>0.00%</u>	<u>\$ -</u>

Hillsborough Area Regional Transit Authority
Streetcar Operations Statement of Revenues and Expenses
For the Eleven Months Ending August 31, 2011
(Unaudited)

ATTACHMENT IV

	August 2011 Actual	August 2011 Budget	FY2011 YTD Actual	FY2011 YTD Budget	YTD Budget Variance	YTD Percent Variance	FY2011 Annual Budget
REVENUES							
Fare Revenues	\$ 8,535	\$ 36,078	\$ 176,500	\$ 396,853	\$ (220,353)	-55.53%	\$ 432,930
Pass Revenues	\$ 29,092	\$ 15,885	\$ 401,236	\$ 174,735	\$ 226,501	129.63%	\$ 190,620
Sub Total Passenger Revenues	<u>\$ 37,627</u>	<u>\$ 51,963</u>	<u>\$ 577,736</u>	<u>\$ 571,588</u>	<u>\$ 6,149</u>	1.08%	<u>\$ 623,550</u>
Advertising Income	\$ -	\$ -	\$ -	\$ -	\$ -	0.00%	\$ -
Other Income	\$ 3	\$ -	\$ 1,392	\$ -	\$ 1,392	0.00%	\$ -
Other System Revenue	\$ 3	\$ -	\$ 1,392	\$ -	\$ 1,392	0.00%	\$ -
Total System Revenues	<u>\$ 37,630</u>	<u>\$ 51,963</u>	<u>\$ 579,128</u>	<u>\$ 571,588</u>	<u>\$ 7,541</u>	1.32%	<u>\$ 623,550</u>
Federal Operating Grants	\$ 16,667	\$ 16,667	\$ 183,333	\$ 183,333	\$ (0)	0.00%	\$ 200,000
State Operating Grants	\$ 8,333	\$ 8,333	\$ 91,667	\$ 91,667	\$ 0	0.00%	\$ 100,000
Local Operating Grants	\$ 37,500	\$ 37,500	\$ 412,500	\$ 412,500	\$ -	0.00%	\$ 450,000
Tampa Historic Streetcar, Inc.:							
THS Base Service	\$ 76,631	\$ 61,839	\$ 610,820	\$ 680,231	\$ (69,411)	-10.20%	\$ 742,070
THS Extra Service Within Base	\$ -	\$ -	\$ 2,915	\$ -	\$ 2,915	0.00%	\$ -
THS Extra Service Outside Base	\$ -	\$ -	\$ 1,915	\$ -	\$ 1,915	0.00%	\$ -
Total Tampa Historic Streetcar, Inc.	<u>\$ 76,631</u>	<u>\$ 61,839</u>	<u>\$ 615,650</u>	<u>\$ 680,231</u>	<u>\$ (64,581)</u>	-9.49%	<u>\$ 742,070</u>
Total Operating Grants	<u>\$ 139,131</u>	<u>\$ 124,339</u>	<u>\$ 1,303,150</u>	<u>\$ 1,367,731</u>	<u>\$ (64,581)</u>	-4.72%	<u>\$ 1,492,070</u>
TOTAL OPERATING REVENUE	<u>\$ 176,761</u>	<u>\$ 176,302</u>	<u>\$ 1,882,278</u>	<u>\$ 1,939,318</u>	<u>\$ (57,040)</u>	<u>-2.94%</u>	<u>\$ 2,115,620</u>
EXPENSES							
Salaries	\$ 93,146	\$ 86,167	\$ 993,997	\$ 947,832	\$ (46,165)	-4.87%	\$ 1,033,999
Fringe Benefits	\$ 25,499	\$ 33,129	\$ 328,231	\$ 364,415	\$ 36,184	9.93%	\$ 397,544
Total Salaries & Benefits	<u>\$ 118,645</u>	<u>\$ 119,295</u>	<u>\$ 1,322,228</u>	<u>\$ 1,312,248</u>	<u>\$ (9,980)</u>	-0.76%	<u>\$ 1,431,543</u>
Fuel and Oil	\$ 355	\$ 725	\$ 3,170	\$ 7,975	\$ 4,805	60.25%	\$ 8,700
Parts and Supplies	\$ 17,765	\$ 24,586	\$ 144,328	\$ 270,449	\$ 126,121	46.63%	\$ 295,035
Operational Contract Services	\$ -	\$ 1,956	\$ 1,076	\$ 21,514	\$ 20,438	95.00%	\$ 23,470
Administrative Contract Services	\$ -	\$ 2,825	\$ 1,159	\$ 31,075	\$ 29,916	0.00%	\$ 33,900
Marketing and Printing	\$ 6,080	\$ 4,167	\$ 9,098	\$ 45,833	\$ 36,735	80.15%	\$ 50,000
Insurance Costs	\$ 5,456	\$ 7,008	\$ 34,692	\$ 77,092	\$ 42,400	55.00%	\$ 84,100
Utilities	\$ 12,181	\$ 13,492	\$ 108,437	\$ 148,408	\$ 39,971	26.93%	\$ 161,900
Other Administrative Expenses	\$ 728	\$ 2,248	\$ 8,946	\$ 24,724	\$ 15,778	63.82%	\$ 26,972
TOTAL OPERATING EXPENSES	<u>\$ 161,210</u>	<u>\$ 176,302</u>	<u>\$ 1,633,134</u>	<u>\$ 1,939,318</u>	<u>\$ 306,184</u>	<u>15.79%</u>	<u>\$ 2,115,620</u>
OPERATING REVENUE OVER/(UNDER) EXPENSES	<u>\$ 15,551</u>	<u>\$ -</u>	<u>\$ 249,144</u>	<u>\$ -</u>	<u>\$ (249,144)</u>	<u>0.00%</u>	<u>\$ -</u>

**Hillsborough Area Regional Transit Authority
Capital Statement of Revenues and Expenses
For the Eleven Months Ending August 31, 2011
(Unaudited)**

ATTACHMENT V

	August ACTUAL	CAPITAL BUDGET	PERCENT EXPENDED
CAPITAL REVENUES			
Federal	\$ 6,647,871	\$ 25,346,140	26.2%
State	\$ 290,785	\$ 3,727,060	7.8%
Local	\$ 2,009,785	\$ 40,437,660	5.0%
Capital Reserves	\$ 853,850	\$ 3,009,230	28.4%
Reserves from Operations	\$ -	\$ 4,968,430	0.0%
TOTAL CAPITAL REVENUES	\$ 9,802,291	\$ 77,488,520	12.6%
CAPITAL EXPENDITURES			
Bus Rapid Transit: 1.Bond Funded	\$ 1,997,935	\$ 38,690,800	5.2%
Bus Rapid Transit: 2.Federal Funded	\$ -	\$ 2,002,670	0.0%
Basic Transit Infrastructure: 1.ADA & Stop Improvements	\$ 576,035	\$ 3,176,260	18.1%
Basic Transit Infrastructure: 9.Other	\$ 571	\$ 588,060	0.1%
Passenger Facilities: 1.Centers	\$ 495,137	\$ 3,632,440	13.6%
Passenger Facilities: 2.Park N Ride	\$ 87,915	\$ 1,165,210	7.5%
Passenger Facilities: 3.Shelters	\$ 75,346	\$ 1,742,020	4.3%
Facilities: 2.21st Avenue Buildings	\$ 731,821	\$ 6,543,010	11.2%
Facilities: 3.Fuel Tanks	\$ 110,030	\$ 131,280	83.8%
Fleet Acquisition: 1.Buses	\$ 313,988	\$ 2,643,950	11.9%
Fleet Acquisition: 2.Paratransit	\$ 395,285	\$ 397,410	99.5%
Fleet Acquisition: 5.Non Revenue	\$ 228,207	\$ 229,600	99.4%
Maintenance: 1.Major Components	\$ 325,405	\$ 1,242,050	26.2%
Maintenance: 3.Fareboxes	\$ 6,190	\$ 26,000	23.8%
Maintenance: 4.Vending Machines	\$ 49,139	\$ 50,000	0.0%
Maintenance: 9.Tools & Equipment	\$ 39,450	\$ 202,950	19.4%
Information Systems: 1.Hardware/Software	\$ 1,437,495	\$ 2,603,340	55.2%
Information Systems: 2.Bus Tracking	\$ -	\$ 3,380	0.0%
Information Systems: 3.Communication	\$ -	\$ 600	0.0%
Information Systems: 4.ERP	\$ 154,046	\$ 429,350	35.9%
Information Systems: 6.APC	\$ 59,740	\$ 59,190	100.9%
Planning: 1.Short Term	\$ 364,319	\$ 1,409,110	25.9%
Planning: 3.New Starts/AA/NEPA/PE	\$ 426,070	\$ 3,400,000	12.5%
Security: 1.All Projects	\$ 360,360	\$ 483,350	74.6%
Other Costs: 1.Equipment & Furniture	\$ 3,233	\$ 36,970	8.7%
Other Costs: 3.Marketing	\$ -	\$ 1,020	0.0%
Other Costs: 5.Project Administration	\$ 16,650	\$ 84,980	19.6%
Other Costs: 6.Space Leases	\$ -	\$ 110	0.0%
Unallocated Capital Reserve	\$ -	\$ 4,747,430	0.0%
Streetcar: 1.Buildings & Facilities	\$ 435,566	\$ 435,880	99.9%
Streetcar: 2.Improvements	\$ 509,171	\$ 590,320	86.3%
Streetcar: 3.Extension	\$ 603,189	\$ 739,780	81.5%
TOTAL CAPITAL EXPENDITURES	\$ 9,802,291	\$ 77,488,520	12.6%

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