HART Emergency Evacuation Services
Servicios de evacuación proveídos por HART

How Our Emergency Evacuation Service Works
• HART evacuation bus routes are designated with letters “A” through “I”. Check the map on reverse side.
• This is a fixed-route system, with each route assigned to deliver passengers to one of four specified Red Cross shelters.
• If a hurricane is threatening our area, the Hillsborough County Emergency Operations Center (EOC) will advise HART when to begin evacuation transportation service. HART’s regular service will be suspended and evacuation routes will begin running upon advisement by the EOC that shelters have been opened.
• Evacuation buses will operate during daylight hours only.
• The EOC will advise HART when buses and other high-profile vehicles need to get off the roads, and evacuation service will be suspended.
• Service is free of charge.
• All HART buses are ADA accessible and can accommodate a maximum of two wheelchairs at any time.

How and Where to Board
There are two ways to catch an evacuation route bus.
• Specific stops along each route are marked with blue and white “Emergency Shelter Bus Stop” signs. You may board at one of these stops.
• The evacuation routes are also “flag stop” routes. Anywhere along the route, stand safely on the side of the road that the bus will be travelling. Wave at the bus with your hands as it approaches to request a pick-up.

If you are evacuating to a destination along the fixed route other than the designated Red Cross shelter, you may ask the driver to stop at any time.

What Can You Carry On Board
Suggested Items
• One suitcase per person
• Pillows and blankets
• Identification
• Valuable papers
• Change of clothing for three days per person
• Drinking water and some non-perishable food

No weapons, alcohol or flammable materials will be allowed on the bus. Contact the EOC at (813) 272-6900 for the specific rules and regulations for the shelter you’re going to.

After the Storm
• When you exit the bus at the shelter, remember the route letter of the bus you were riding. Slips with the route letter printed on them will be handed to you as your board the bus.
• After the EOC has established that it is safe for you to return home, buses will depart from the shelters to return to your original pick-up point.
• Look for the bus with your route letter. Buses will run the same routes back to your original pick-up point.
• There will be great demand for buses on the return trips, so they may require extended waiting periods. Please allow families with small children, the elderly, or persons with disabilities to board first. Your patience is requested and appreciated.

Special Needs
If you have a medical or other condition requiring special assistance, you must register with the Hillsborough County Health Department to be assigned to a special needs shelter. To register with the Hillsborough County Health Department call (813) 307-8063.

For more information, call (813) 254-4278 or visit www.GoHART.org
Para mayor información, llame al (813) 254-4278 o visite www.GoHART.org
Evacuating Other Areas

The Hillsborough County School District will operate school buses to evacuate people in areas not covered by the nine HART routes. Please contact the EOC at (813) 272-6900 for more information.